

APPENDIX B

CONDITION RED – EVENT DURING HIGH EMS TRANSPORT VOLUME	
Trigger:	Event has caused influx of substantial number of patients during time of increased EMS transport volume and requires centralized distribution of all EMS transports in the region (including units not directly involved in the incident).
Activation:	After recognizing that the above criteria above have been met agencies, emergency communication centers, hospitals, or RHCC should notify the PDC of the Condition Red status.
Deactivation:	After recognizing that the event is manageable at the local level, the RHCC Communications Officer notifies the PDC to demobilize.
Roles & Responsibilities:	
<i>EMS Providers</i>	Prior to patient transport call the PDC hotline (1-800-276-0683) for patient destination assistance.
<i>ECC and EMS Agencies</i>	In coordination with their ECC, notify operational personnel of diversion event and that patient transportation is to be guided by PDC.
<i>Hospitals</i>	Hospitals should enact internal mechanisms to improve patient flow and decompression mechanisms.
<i>PDC</i>	Distribute patients to hospitals most capable of providing the level of care required taking into account EMS wait times. Transition PDC to other entities as needed to maintain PDC operations. Document patient distribution assignments.
<i>RHCC</i>	Monitor statuses changes, if necessary. Monitor to opportunities for demobilization. Request bed availability updates in online electronic notification system from area hospitals.
<i>ODEMSA</i>	Update providers as needed through website and/or app.

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