

Calming the Chaos: Unspoken Challenges of Communications and What's the COOP?

Registration through Microsoft Form at bit.ly/Chaos-COOP

Course descriptions:

Calming the Chaos: Open discussion to provide healthy and positive conversations about fire ground operations interacting with their PSAP. How PSAP operators/fire dispatchers manage mental health and how field responders can make a positive impact.

What's the COOP?: In-depth discussion on the importance of a Continuity of Operations Plan for agencies, using a whole community approach. Importance of plan development and testing.

Where: Old Dominion EMS Alliance
7818 E Parham Rd, Suite 911
Richmond, VA 23294

When: January 31, 2024, 6:00 pm – 9:30 pm

Who: Virginia Office of EMS, Division of
Emergency Operations

VDH VIRGINIA
DEPARTMENT
OF HEALTH

Virginia
OFFICE OF
EMERGENCY MEDICAL SERVICES
Virginia Department of Health



Registration Deadline:
January 24, 2024

**Recommended course
prior to attendance:**

IS-1300: Introduction to
Continuity of Operations
Course can be found here:
bit.ly/IS-1300-FEMA

**Scan the QR code for
quick access to
the registration form:**

