



OLD DOMINION EMS ALLIANCE

SERVING PLANNING DISTRICTS 13, 14, 15, & 19

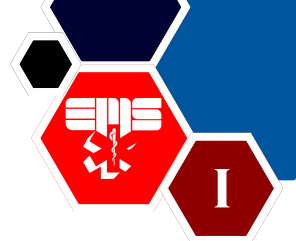


2023

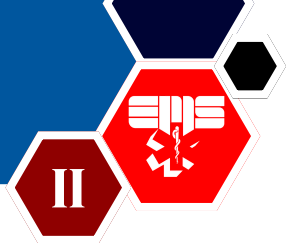
Annual Report

January 1, 2023 - December 31, 2023

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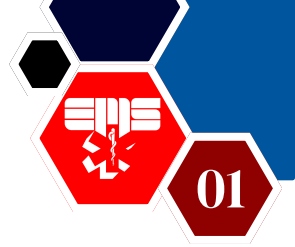


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Scope of the Report



This annual report comprehensively presents the operational and financial performance of the Old Dominion Emergency Medical Services Alliance, Inc. (ODEMSA) for the calendar year spanning January 1, 2023, to December 31, 2023. It includes detailed information on staffing levels, committee involvements, and Board membership, with all data accurate as of December 31, 2023. It is important to note that Board appointments are typically finalized in January of the corresponding fiscal year. The financial overview provided herein is derived from the annual audit conducted by Elaine Ragland of Stephen M. Ragland, LTD., Certified Public Accountants, ensuring the highest standards of accuracy and reliability in our financial reporting.

Vision

The Old Dominion EMS Alliance will work to ensure and support an EMS system that is viable and consistently excellent through the effective use of state, local, and private funding, medical direction, and the involvement of all persons and agencies involved in the delivery of emergency care.

Mission

The Old Dominion Emergency Medical Services Alliance, an integral part of Virginia's Comprehensive Emergency Medical Services System, serves to assess, identify, coordinate, plan, and implement an efficient and effective regional EMS delivery system within Planning Districts 13, 14, 15, and 19, in partnership with the Virginia Office of Emergency Medical Services Advisory Board.



Code of Virginia

§ 32.1-111.4:2. Regional emergency medical services councils.

The Board shall designate regional emergency medical services councils that shall be authorized to receive and disburse public funds. Each such council shall be charged with the development and implementation of an efficient and effective regional emergency medical services delivery system.

The Board shall review those agencies that were the designated regional emergency medical services councils. The Board shall, in accordance with the standards established in its regulations, review and may renew or deny applications for such designations every three years. In its discretion, the Board may establish conditions for renewal of such designations or may solicit applications for designation as a regional emergency medical services council.

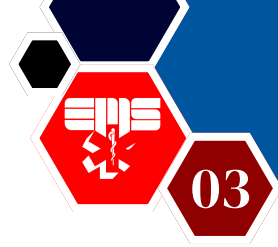
Each regional emergency medical services council shall include, if available, representatives of the participating local governments, fire protection agencies, law-enforcement agencies, emergency medical services agencies, hospitals, licensed practicing physicians, emergency care nurses, mental health professionals, emergency medical services personnel, and other appropriate allied health professionals.

Each regional emergency medical services council shall adopt and revise as necessary a regional emergency medical services plan in cooperation with the Board.

The designated regional emergency services councils shall be required to match state funds with local funds obtained from private or public sources in the proportion specified in the regulations of the Board. Moneys received directly or indirectly from the Commonwealth shall not be used as matching funds. A local governing body may choose to appropriate funds for the purpose of providing matching grant funds for any designated regional emergency medical services council. However, this section shall not be construed to place any obligation on any local governing body to appropriate funds to any such council.

The Board shall promulgate, in cooperation with the Advisory Board, regulations to implement this section, which shall include, but not be limited to, requirements to ensure accountability for public funds, criteria for matching funds, and performance standards.

About the Region



The dedicated staff and Board of Directors of the Old Dominion Emergency Medical Services Alliance (ODEMSA) have developed a comprehensive strategy to meet the directives of the Commonwealth. Guided by the organization's mission and regional EMS plans, they ensure the effective delivery of services across a vast area that includes 22 counties, 6 cities, 3 towns, and nearly 100 agencies. ODEMSA covers the largest geographical area among the Regional Councils, spanning 9,000 square miles over four Planning Districts: 13, 14, 15, and 19. This includes the counties of Amelia, Brunswick, Buckingham, Charles City, Charlotte, Chesterfield, Cumberland, Dinwiddie, Halifax, Hanover, Henrico, Goochland, Greensville, Lunenburg, Mecklenburg, New Kent, Nottoway, Powhatan, Prince Edward, Prince George, Surry, Sussex; the cities of Colonial Heights, Emporia, Hopewell, Petersburg, Richmond, and South Boston; and the towns of Ashland, Farmville, and South Hill.

REGIONAL OVERVIEW

AREA COVERED

9,000
SQUARE MILES



RESIDENTS*

1.48 M



EMS PROVIDERS

6,400+



AGENCIES

+/- 100



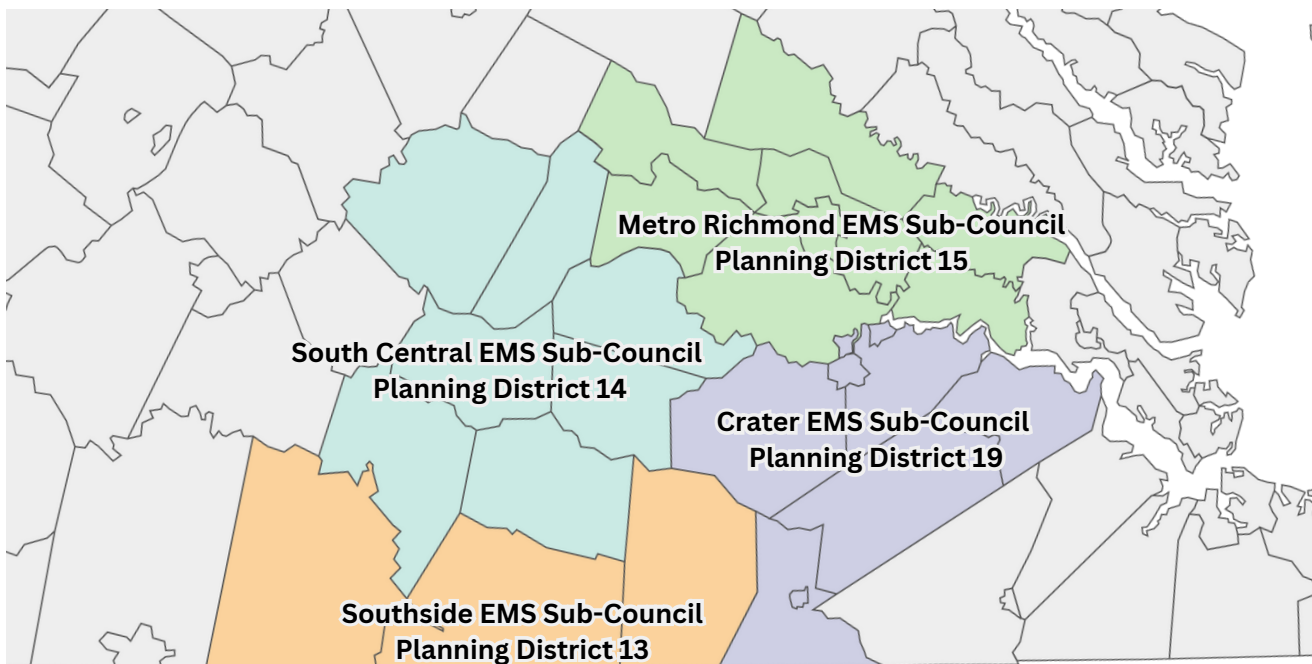
EMERGENCY DEPTS

26



*Based on 2020 US Census or
ODEMS January 2023 Data

The region's expansive coverage includes urban, suburban, and rural areas and is home to 18 acute care hospitals and 8 stand-alone emergency centers. Serving a population of over 1.48 million, the region benefits from the dedication of over 6,400 EMS providers. These professionals collaborate closely with emergency departments, physicians, nurses, pharmacists, and other specialists across the region to provide high-quality EMS care to patients throughout the region.

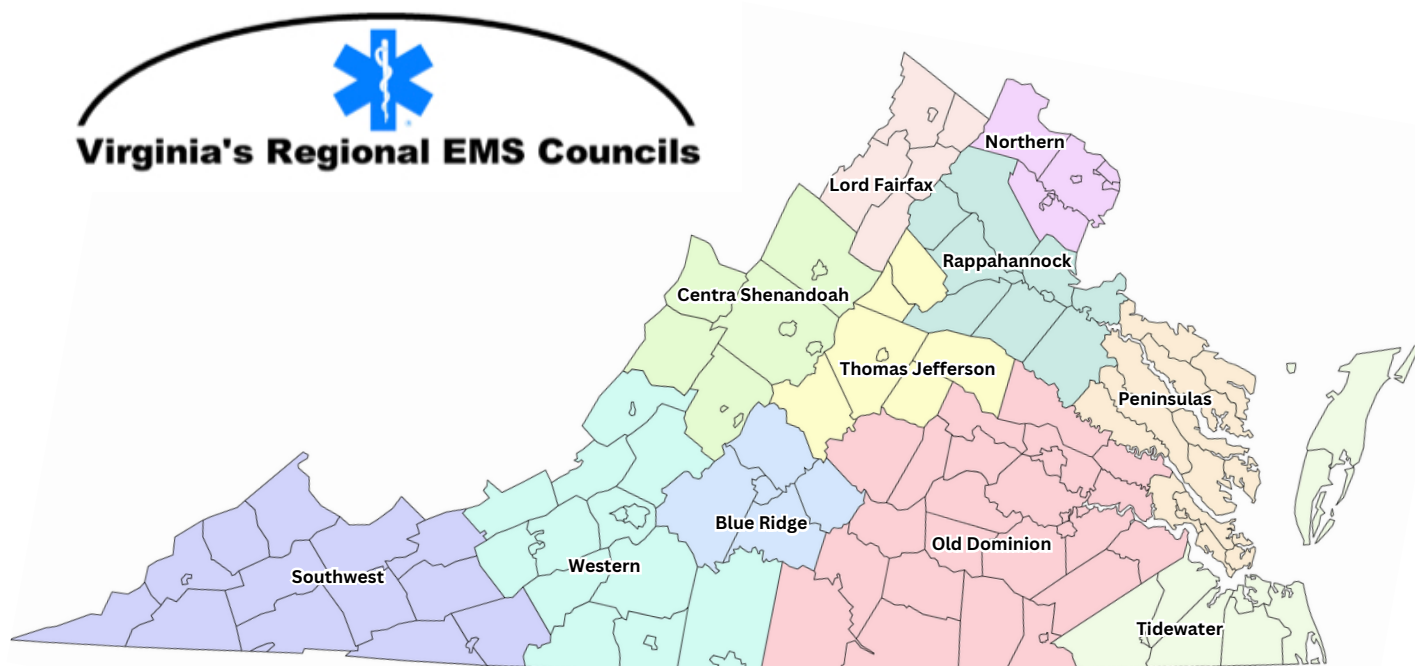




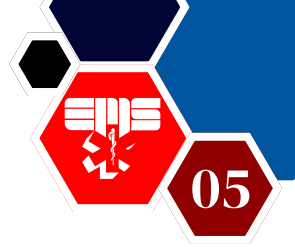
About the Regional Council

The Old Dominion EMS Alliance (ODEMSA), established in 1978 and incorporated in 1980, is recognized as a 501(c)(3) non-profit organization. It is charged with the responsibility, as outlined by state law (Code of Virginia, §32.1-111.4:2), of facilitating the development and implementation of an efficient and effective Emergency Medical Services (EMS) delivery system.

ODEMSA functions as one of the eleven Regional Emergency Medical Services Councils within the Commonwealth, a status conferred by the Virginia Department of Health. Its mandate is upheld through an annual deliverables contract managed by the Virginia Office of EMS (OEMS). To demonstrate compliance with its contractual obligations and to report on the progress of coordinating EMS services throughout its jurisdiction, ODEMSA submits detailed reports to OEMS on a quarterly basis.



About the Healthcare Coalition



The Virginia Department of Health (VDH) has been the awardee of the Hospital Preparedness Program (HPP) grant under the Administration for Strategic Preparedness and Response (ASPR) within the U.S. Department of Health & Human Services to fund the Virginia Healthcare Emergency Management Program (VHEMP) since 2002.

The Central Virginia Healthcare Coalition (CVHC) is one of four healthcare coalitions in the Commonwealth of Virginia. Through the regional structure of these coalitions, VDH and the Virginia Hospital & Healthcare Association (VHHA) work with hospitals and healthcare facilities to enhance their capabilities to prepare for, respond to, and recover from a wide range of public health and healthcare emergencies.

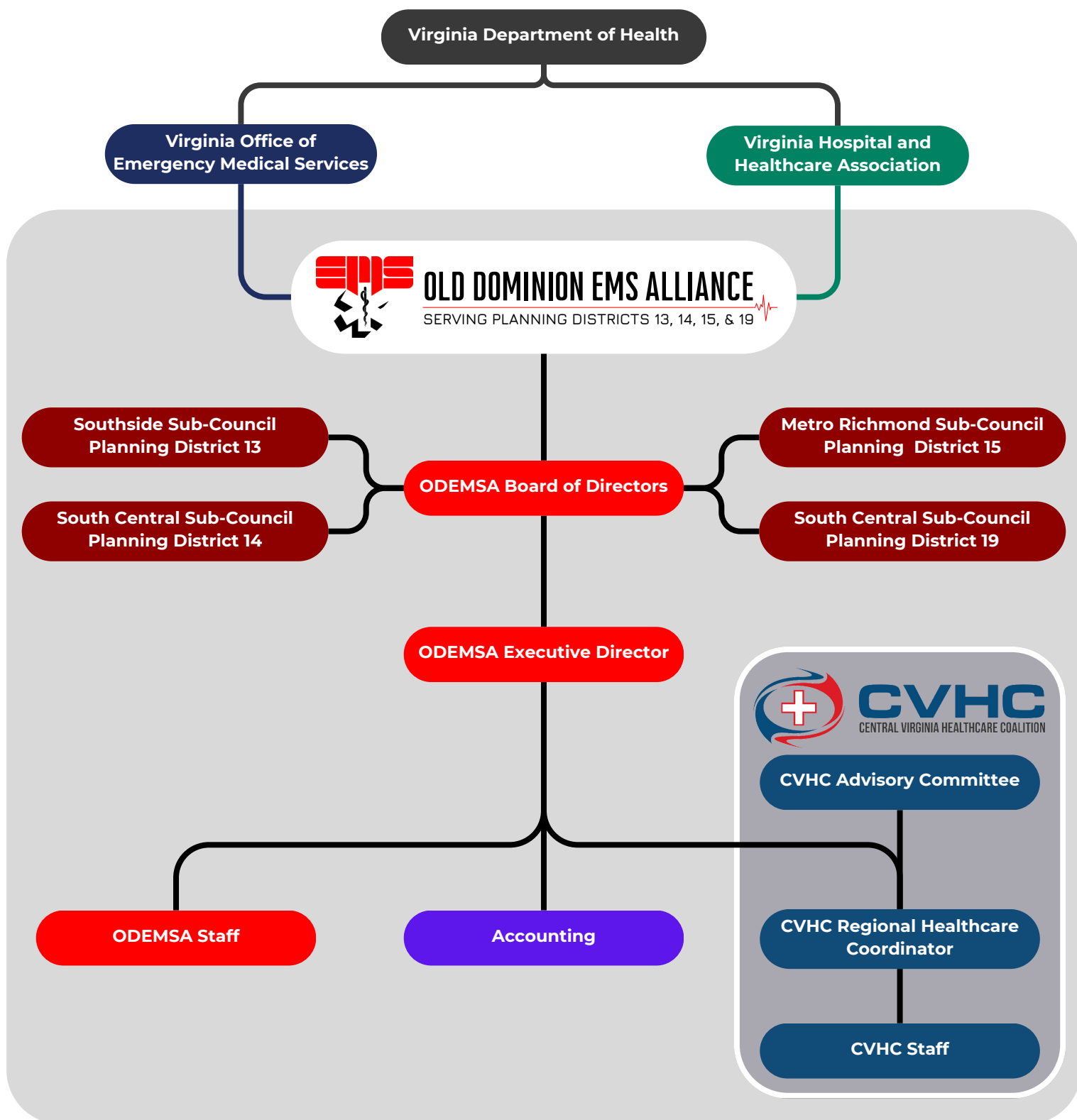
CVHC represents groups of healthcare and response organizations that play a critical role in developing the healthcare delivery system's preparedness and response activities in the Central Region. To date, this includes 18 Acute Care Hospitals, 8 Stand-alone Emergency Centers, more than 50 Long-Term Care Facilities, dialysis clinics, local emergency management, and numerous public and private EMS agencies. Their Advisory Committee is comprised of members from these organizations.

In addition, each of the four coalitions has a Regional Healthcare Coordination Center (RHCC). The RHCC is designed to act as an information-sharing and incident-coordination hub. RHCCs serve as the liaison between coalition members, other regions, local emergency operations centers (EOCs), and the VDH Emergency Coordination Center. Each coalition defines the level of information exchange and scope of medical coordination authority granted to the RHCC through its Regional Healthcare Emergency Operations Plan.

Since 2017, ODEMSA has provided financial and accounting services for CVHC as part of an agreement with VHHA, as other Regional Councils have. In 2022 ODEMSA was awarded the VHHA contract and now provides organizational oversight, financial, and human resources services as part of the VHHA contract. CVHC's day-to-day operations are overseen by the CVHC Regional Healthcare Coordinator. All CVHC Staff are ODEMSA contract employees and receive the same benefits as ODEMSA staff, with the exception of specific benefits due to grant requirements. CVHC reports to the ODEMSA Executive Director and falls under the purview of the ODEMSA Board of Directors.



Organizational Structure



Board of Directors



The Old Dominion Emergency Medical Services Alliance is overseen by a 15-member Board of Directors, which is comprised of representatives from prehospital agencies, EMS providers, and acute care hospitals within Virginia Planning Districts 13, 14, 15, and 19. These Board Members serve on a voluntary basis without compensation and convene quarterly in sessions that are open to the public. Included in the Board is a physician who holds the position of Regional Medical Director (RMD). The leadership of the Board is vested in the President, who acts as the Chief Executive Officer (CEO) of the organization. Operational management is under the purview of the Chief Operating Officer (COO), who is the Executive Director of ODEMSA and a salaried employee of the Regional Council.

Officers

Rodney Newton	Board President / Southside Sub-Council President
Walt Bailey	Board Vice-President / South Central Sub-Council President
Greg Neiman	Board Secretary / Metro-Richmond Healthcare Representative
Cary Strosnider	Board Treasurer / Crater Sub-Council President
Heidi M. Hooker	Executive Director / Chief Operating Officer

Members

Allen Yee, M.D.	Regional Medical Director
Jean Dellinger	Southside Sub-Council Prehospital Representative
Willoughby Hundley, M.D.	Southside Sub-Council Healthcare Representative
John Fallen	South Central Sub-Council Prehospital Representative
Ashley Andrews	South Central Sub-Council Healthcare Representative
Robert Trimmer	Metro-Richmond Sub-Council President
Lisa G. Baber	Metro-Richmond Sub-Council Prehospital Representative
Pier Ferguson, R.N.	Crater Sub-Council Prehospital Representative & EMS Advisory Board Representative
Kathe Ware, R.N.	Crater Sub-Council Healthcare Representative
Jimmy Lee Pair	Law Enforcement Officer
John Vasquez	Law Enforcement Officer



The ODEMSA Team



OLD DOMINION EMS ALLIANCE

SERVING PLANNING DISTRICTS 13, 14, 15, & 19



HEIDI M. HOOKER

EXECUTIVE DIRECTOR AND CHIEF OPERATING OFFICER

Celebrated a remarkable milestone of 20 years with the council, including 15 years in the leadership role as the Executive Director.



J. RYAN SCARBROUGH

DEPUTY DIRECTOR

Celebrated a significant milestone by celebrating five years of service with the council as the Regional Projects Coordinator. He was promoted to the position of Deputy Director.



MEGAN MIDDLETON

TRAINING DIRECTOR

Celebrated seven years of service with the council and subsequently transitioned back into the role of Training Director. Prior to this, she dedicated three years with CVHC as the Preparedness, Exercise, and Training Coordinator.



TARSHA ROBINSON

PROGRAM COORDINATOR

Marked a significant milestone by celebrating three years of service with the council.



KATHY EUBANK

ADMINISTRATIVE COORDINATOR

Cathy commemorated four years of dedicated service with the council.



JESSICA GOODMAN

FIELD COORDINATOR (PD 13 & 14)

Celebrated two years of service with the council and is working towards obtaining her Education Coordinator certification. In September 2022, Jessica joined HCA Health and continues to contribute to the council's efforts in a part-time capacity.



RICK MCCLURE

FIELD COORDINATOR (PD 15 & 19)

Rick celebrated two years of service with the council.



CATINA DOWNEY

ACCOUNTANT/CPA

Celebrating 16 years of service with the council in the role of Accountant/CPA.



AHA CPR Instructor



Education Coordinator



ALS Coordinator

** Years of Service are Calculated as of January 1st of the calendar year for this report.*

The CVHC Team



STEVE PARROTT

PROGRAM DIRECTOR / REGIONAL HEALTHCARE COORDINATOR

Celebrated six years of service with the coalition.



DAVID CALKINS

REGIONAL HEALTHCARE COORDINATION CENTER MANAGER

Celebrated one year with the coalition.



BOBBY LUKHARD

HOSPITAL READINESS AND RESPONSE COORDINATOR

Was hired in April of 2022 as the CVHC Hospital Readiness and Response Coordinator.



PETE SVOBODA

MEDICALLY VULNERABLE POPULATION COORDINATOR

Celebrated six years of service with the coalition and transitioned to a part-time role on December 1, 2023, bringing his total tenure to six years



JENNIE KAMMERMAN

MEDICALLY VULNERABLE POPULATION COORDINATOR

Hired in October of 2023 as the CVHC Medically Vulnerable Population Coordinator, tasked with training under Pete Svoboda to succeed him before his transition out of the position.

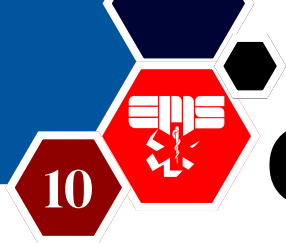


RYANNE HOLLAND

PREPAREDNESS AND TRAINING COORDINATOR

Hired in March of 2023 as the CVHC Preparedness and Training Coordinator, filling the vacancy created when Megan Middleton transitioned back to ODEMSA.

** Years of Service are Calculated as of January 1st of the calendar year for this report.*



Committees & Chairs

The Old Dominion EMS Alliance (ODEMSA) convenes a variety of committees, each benefiting from the unwavering commitment of its members. These individuals collaborate diligently to develop and implement a regional emergency medical services (EMS) delivery system that is both efficient and effective. Their collective efforts contribute to the establishment of a regionally cohesive EMS system, ultimately enhancing patient care standards. The composition of these committees is inclusive of representatives from participating local governments, fire protection agencies, law enforcement agencies, emergency medical services agencies, hospitals, licensed practicing physicians, emergency care nurses, mental health professionals, EMS personnel, and other relevant allied health professionals. This diverse membership ensures a comprehensive approach to addressing the complexities of emergency medical services and patient care.

Air Medical **Greg Jones**

MedFlight I, Chesterfield Fire & EMS

Patient Destination (Formerly Hospital Diversion Committee) **Tim McKay**

Chesterfield Fire & EMS

Mass Casualty Incident (MCI) **Bubby Bish**

Virginia Association of Volunteer Rescue Squads

Medical Direction Committee **Allen Yee, M.D.**

Regional Medical Director

PEER Support Team **Jessica Goodman**

Administrator/ODEMSA Staff

Performance Improvement **Mike Watkins**

Goochland County Fire-Rescue

Pharmacy **Benjamin Hester**

VCU Health Systems

STEMI **Allen Yee, M.D.**

Regional Medical Director

Stroke **Stacie Stevens**

VCU Health Systems

Training and Education **Adam Alford**

VCU Center for Trauma and Critical Care Education

Corporate Partners



Platinum Level



Event Sponsors

Siren Slam Cornhole Tournament for Heroes

<p>Code Brew: Hops for Heroes \$1,500</p> 	<p>Gurney Games \$1,000</p> 
<p>Ambulance Advocate \$500</p> 	<p>Band-Aid Buddy \$250</p>   <p>HOSPITAL TO HOME</p> <p>FRONTLINE EDUCATORS</p>
<p>In-Kind Sponsors</p>   <p>SOUTHERN GLAZER'S WINE & SPIRITS</p>  	

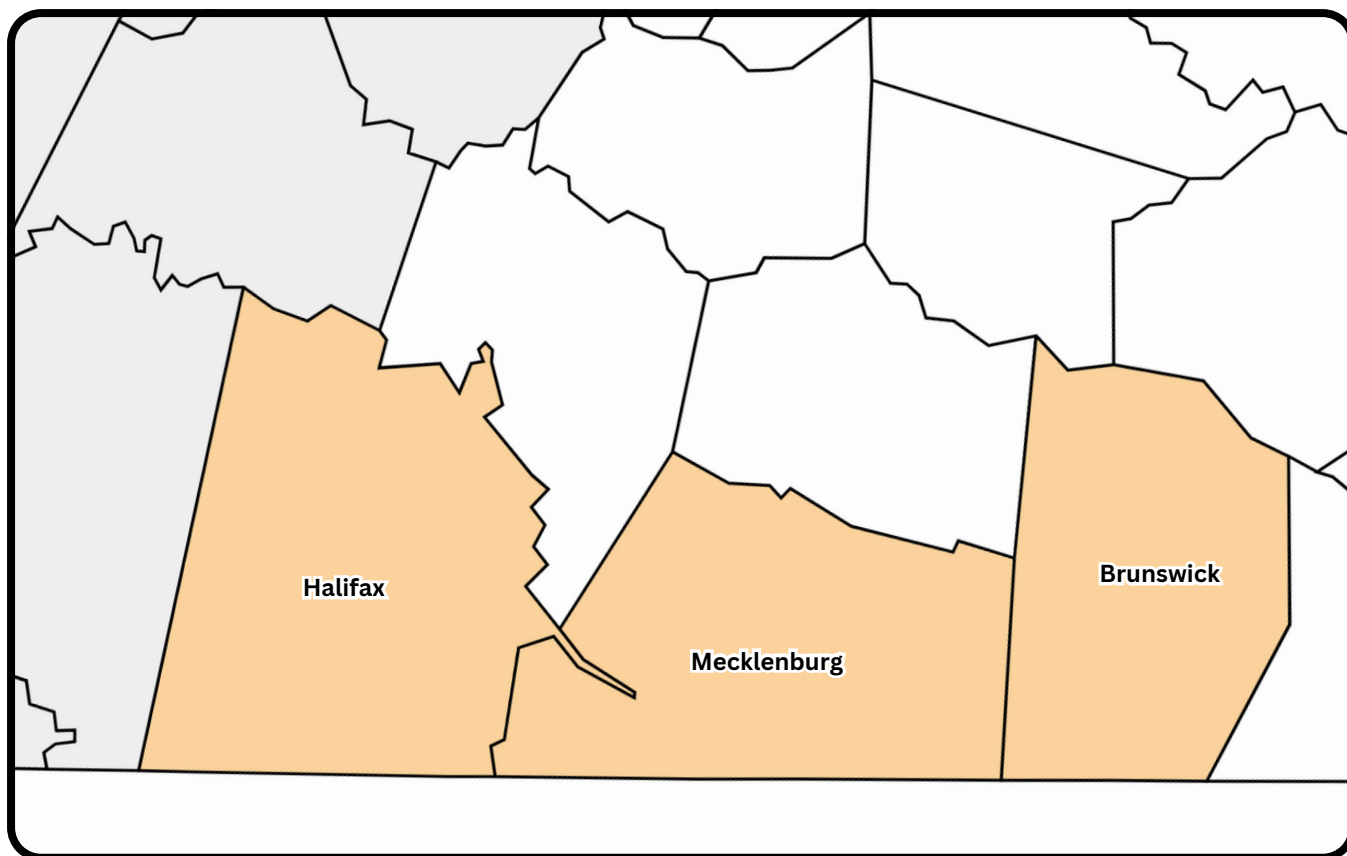


Planning District 13

Southside Sub-Council Agencies

- Alberta Volunteer Fire Department, Inc.
- Boydton Life Station, Inc.
- Brunswick County Sheriff's Office *
- Brunswick Emergency Medical Services
- Central Life Saving & Rescue Squad
- Gasburg Volunteer Fire Dept. *
- Halifax County Fire Commission *
- Halifax County Rescue Squad
- Lake Gaston Volunteer Fire Department *
- Mecklenburg County Emergency Services
- Mecklenburg County Sheriff's Office *
- North Halifax Volunteer Fire Department
- Patient Transport Systems
- South Boston Fire Department *
- Southside Rescue Squad, Inc.
- Triangle Volunteer Fire Department
- Turbeville Volunteer Fire and Rescue Association, Inc.
- Virginia International Raceway

* Indicates Non-transport



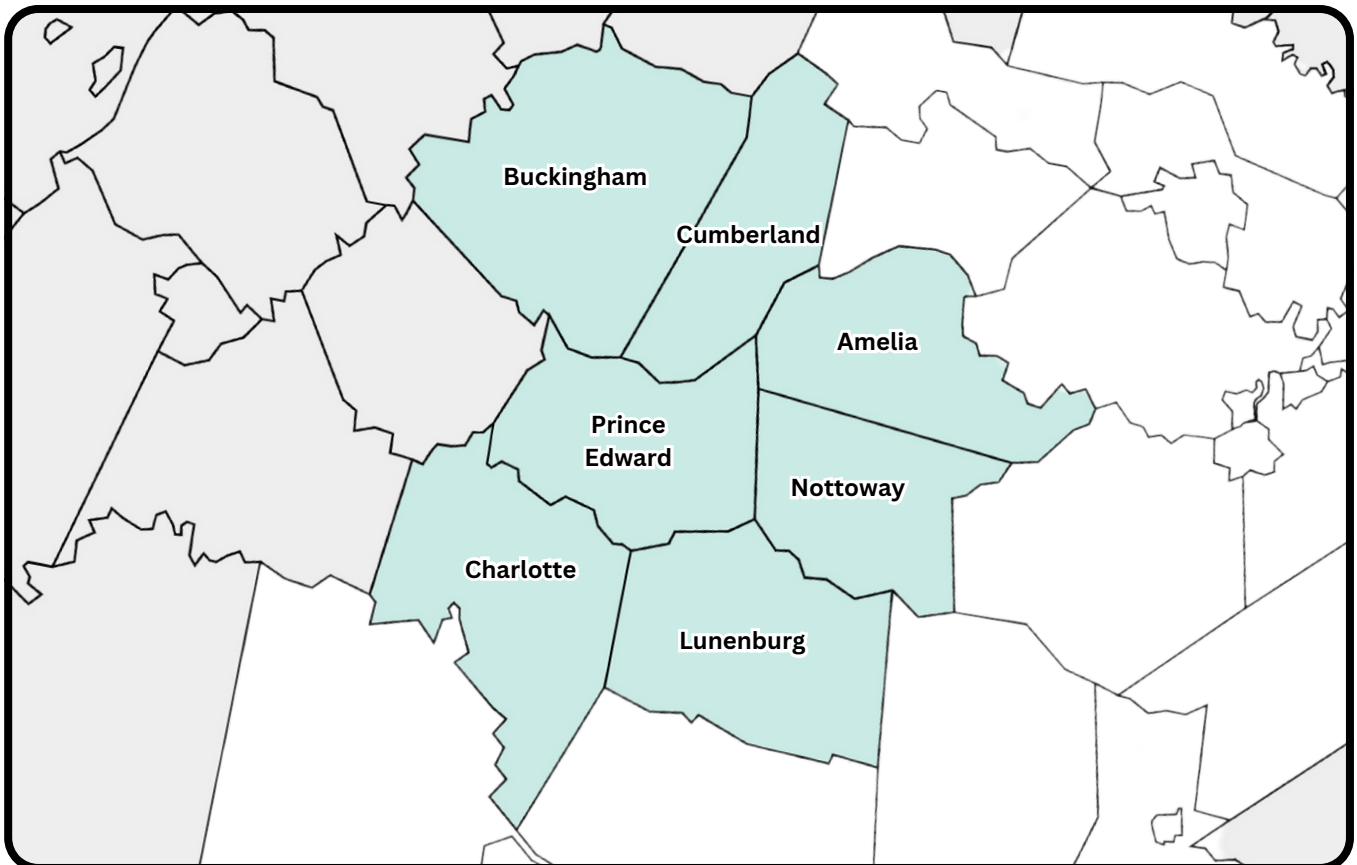
Planning District 14

South Central Sub-Council Agencies



- Amelia County Fire and EMS
- Amelia County Volunteer Fire Department *
- Amelia Emergency Squad
- Blackstone Fire Department *
- Buckingham County Department of Emergency Services
- Burkeville Volunteer Fire Department
- Charlotte County Fire & Rescue *
- Charlotte County Volunteer Rescue Squad
- Crewe Volunteer Fire Department *
- Cumberland Fire & EMS
- Farmville Volunteer Fire Department *
- Fort Barfoot Fire and Emergency Services
- Hampden-Sydney Volunteer Fire Department *
- Meherrin Volunteer Fire and Rescue
- Nottoway County Emergency Squad
- Prince Edward Volunteer Rescue Squad
- Victoria Fire and Rescue

* Indicates Non-transport





Planning District 15

Metro Richmond Sub-Council Agencies

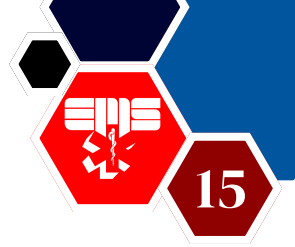
- Advansix - Chesterfield
- Air Care Eagle (Rocky Mountain Holdings)
- American Medical Response
- Ashland Volunteer Rescue Squad
- Bon Secours Critical Care Transport
- Bensley-Bermuda Volunteer Rescue Squad
- Charles City County Fire & Emergency Services
- Charles City Volunteer Fire-EMS
- Chesterfield Fire and EMS
- City of Richmond Dept. of Fire & Emergency Services*
- DLA Richmond Fire & Emergency Services
- Delta Medical Transport, Inc.
- *Delta Response Team*
- East Hanover Volunteer Rescue Squad
- Emergency Services Solutions, Inc. *
- Emergency Training Systems, Inc.
- Ettrick-Matoaca Volunteer Rescue Squad
- Forest View Volunteer Rescue Squad
- Goochland Co. Dept. of Fire-Rescue
- H2H Emergency Services
- Hanover Fire and EMS
- Henrico County Division of Fire
- Kings Dominion
- Lakeside Volunteer Rescue Squad
- *LifeCare Medical Transport*
- LifeEvac (Med-Trans Corporation)
- Manchester Volunteer Rescue Squad
- Metro Health EMS
- New Kent Fire - Rescue
- Philip Morris, USA *
- Powhatan Fire and Rescue Department
- Richmond Ambulance Authority
- Richmond Int'l. Airport Fire Department *
- Richmond Volunteer Rescue Squad
- Spruance Emergency Services
- Tuckahoe Volunteer Rescue Squad
- Vanguard Ambulance, LLC
- Virginia State Police – MedFlight I
- VA Urgent Emergent Medical Support*
- Wegmans Food Markets, Inc.
- West Hanover Volunteer Rescue Squad

* Indicates Non-transport



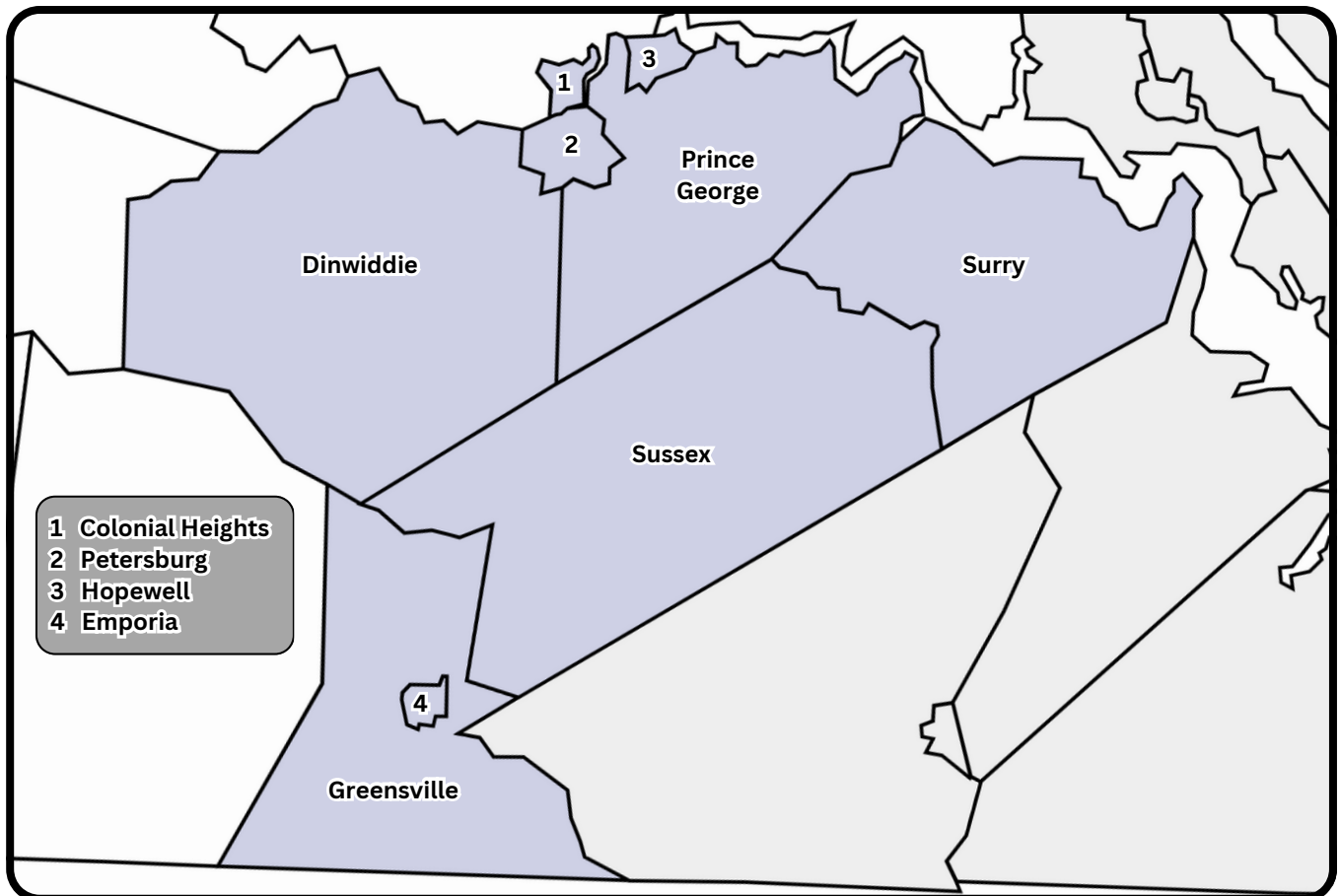
Planning District 19

Crater Sub-Council Agencies



- Advansix - Hopewell
- Colonial Heights Fire/EMS
- D19 Transportation Services, Inc.
- Dinwiddie County Fire and EMS
- Fort Gregg-Adams Fire and Emergency Services
- Gerdau
- Greenville Volunteer Rescue Squad
- Hopewell Fire and EMS
- Jarratt Volunteer Fire Department *
- Lifestar Ambulance Service
- Petersburg Fire Department
- Prince George Fire and EMS
- Southside Virginia Emergency Crew
- Stony Creek Volunteer Rescue Squad
- Surry County Emergency Medical Services
- Surry Nuclear Power Station
- Waverly Rescue Squad

* Indicates Non-transport

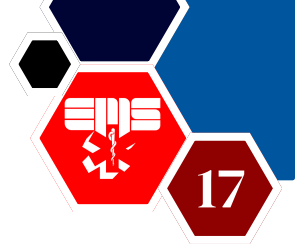




Emergency Departments

			PLANNING DISTRICT 13
Sentara Halifax Regional Hospital			VCU Health Community Memorial Hospital
PLANNING DISTRICT 14			Centra Southside Community Hospital
PLANNING DISTRICT 15			Bon Secours Chester Freestanding Emergency Center
Bon Secours Memorial Regional Medical Center			Bon Secours Richmond Community Hospital
Bon Secours Short Pump Emergency Center			Bon Secours St. Francis Medical Center
Bon Secours St. Mary's Hospital			Bon Secours Westchester Emergency Center
Children's Hospital of Richmond at VCU			HCA Chippenham Hospital
HCA Hanover Emergency Center			HCA Henrico Doctors' Hospital
HCA Johnston-Willis Hospital			HCA Parham Doctors' Hospital
HCA Retreat Doctors' Hospital			HCA Swift Creek Emergency Center
Richmond VA Medical Center			VCU Health Emergency Center at New Kent
VCU Medical Center			PLANNING DISTRICT 19
Bon Secours Colonial Heights Emergency Care			Bon Secours Southern Virginia Medical Center
Bon Secours Southside Medical Center			HCA Prince George Emergency Room
HCA TriCities Hospital			

Programs & Services Update



- **Air Medical Committee and Plan**

- The Air Medical Plan was revised to reflect the relocation of Air Care Eagle from Chippenham Hospital to TriCities Hospital, a change indicative of the dynamic nature of helicopter emergency medical service (HEMS) landscape.

- **EMS Patient Destination Committee and Plan**

- In January, the EMS Patient Destination Plan underwent a comprehensive review, which included updates to hospital names and the incorporation of Children's Hospital of Richmond at VCU into the plan. Additionally, adjustments were made to the facility surge numbers to improve the plan's effectiveness.
- The Committee elected Casey Shinault as the Vice Chair.

- **Pharmacy Committee**

- As of December 31, 2023, there are 859 active regional medication kits in the ODEMSA Regional Med Kit system. A pivotal decision was made to eliminate the CARPUJECT Syringe System from these kits, due to the lack of medications necessitating this device.
- Initiated in late 2022, the medication kit repair process included the addition of brass grommets to reinforce locking points. In January 2023, the introduction of new locking seals began. However, an issue with the yellow seals becoming easily breakable at a specific point due to minimal force was identified mid-year. This was attributed to a manufacturing defect. In response, Council staff promptly engaged with a new vendor following challenges in production with the initial supplier. Supply chain issues, however, led to delays in replacements being available. Once the new seals were delivered, all defective seals were collected and sent back to the manufacturer.
- Council staff continues to repair medication kits with brass grommets as needed, maintaining the reliability and integrity of the region's med kits



Protocols and EMS Education

Medical Direction and Protocol Updates/Changes

- Protocol Section 3-2: Abdominal Pain was updated for consistency in format.
- American Heart Association (AHA) CPR charts were updated across various protocol sections, including:
 - 2-2: STEMI (ACS-AMI)
 - 2-6: Cardiac Arrest – Unknown Rhythm
 - 2-7: General – Cardiac Arrest
 - 2-8: Medical – Supraventricular Tachycardia (including atrial fibrillation) Medical – Tachycardia Medical – Ventricular Tachycardia with a Pulse
 - 2-9: Medical - Bradycardia
 - 2-11: Left Ventricular Assist Device (LVAD)
- Protocol 10-5: Injury – Child Abuse was updated to reflect the current Virginia code language and now includes a QR code for reporting child/adult abuse.
- Protocol Section 13 saw an update in the medication reference section and the table of contents, which is now alphabetized for better accessibility. This section also includes updated content on ODEMSA Drug Box Contents, featuring a revised drug box schematic and medication inventory.

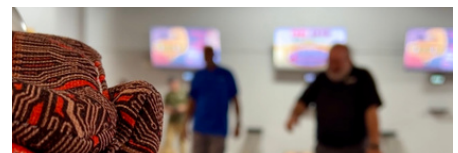
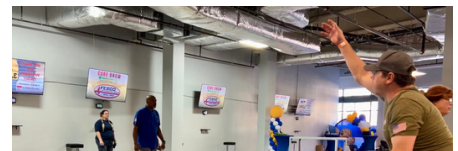
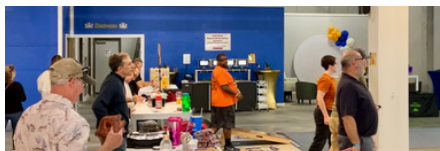
EMS Education and Testing Programs Update:

- The EMT class at the University of Richmond is underway, with 18 enrolled students. The program is set to be completed on April 6, 2024.
- ODEMSA has been designated as an EMT Competency Verification site by the Virginia Office of EMS, making it one of only three sites in the state authorized for EMT Competency Verification testing. This facilitates legal recognition, reentry, and challenge candidacy for individuals, alongside the Rappahannock EMS Council and the Tidewater EMS Council.
- The successful hosting of seven American Heart Association (AHA) CPR classes at the site, with 21 students completing the course.
- The ODEMSA Training and Education Space has been leveraged significantly, being utilized for a total of 50 days for activities beyond regular committee meetings, demonstrating its critical role in furthering the organization's training and educational endeavors.

Funding and Fundraising Efforts



- In mid-2023, the Virginia Office of EMS (OEMS) underwent an internal audit initiated by the Virginia Department of Health in response to a budgetary shortfall. Subsequently, all payments from OEMS were temporarily suspended. Historically, ODEMSA had not actively pursued donations; however, given the funding challenges faced due to OEMS and their budgetary shortfall and the absence of payment for nearly three fiscal quarters, a strategic decision was made to embark on fundraising initiatives. Commencing in September, the following milestones were achieved:
 - Publication of the Programs and Services Guide.
 - Establishment and presentation of the Corporate Sponsorships framework to organizations.
 - Planning of the Siren Slam Cornhole Tournament for Heroes.
 - Development of the event sponsorship framework, accompanied by relevant literature, to potential sponsors.
 - Implementation of an online donation platform.
 - Collaboration with Lori Kelly from SummitMedia on a 15-minute “Focus Richmond” segment broadcasted over consecutive Sunday mornings on stations: Awesome 100.9, ESPN Richmond 106.1, K-95 95.3, Classic Rock 96.5, and 103.7 Your Variety. The segment served to promote ODEMSA, the cornhole event, and to solicit participants, donations, and sponsors actively.
 - Creation of marketing materials, including videos for both printed and digital distribution.
- Presently, efforts are underway to secure corporate partnerships, and plans are in motion for additional fundraising events for 2024. It is important to note that these initiatives are designed not to detract from the ongoing fundraising endeavors of EMS agencies in the region.





EMSC Survey and OB Care Transition

National EMS for Children and Agency Update

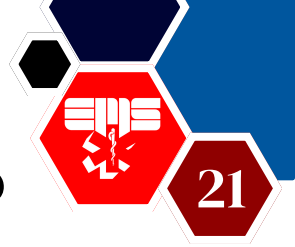
- ODEMSA has distinguished itself for the second year in a row by attaining a 100% completion rate in the National EMS for Children survey. This achievement places Virginia at the forefront nationally, having returned the highest number of online surveys in 2023 among all states and U.S. territories. Within the eleven Regional EMS Councils, six reported a response rate of 94% or higher, a testament to their dedication. However, it's noteworthy that only three councils, including ODEMSA, achieved a perfect 100% response rate, underscoring ODEMSA's exceptional dedication to comprehensive data collection and active survey participation.

Halifax Discontinues Obstetric Care

- In early 2023, ODEMSA collaborated with various agencies, Sentara Halifax Regional Hospital, and medical professionals from across the region to chart the optimal course of action concerning obstetric (OB) cases in the western part of the region. In April, Sentara Halifax Regional Hospital officially announced the discontinuation of obstetric care services for women during pregnancy and childbirth. Through a series of collaborative meetings and effective coordination with relevant agencies, proactive measures were implemented to ensure that all stakeholders are well-informed about the available options for both healthcare providers and patients concerning OB services in the western portion of the region.

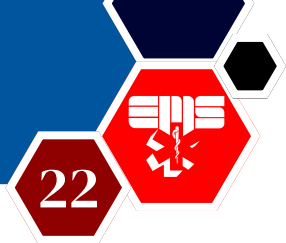


MCI Assist and Drills



- **Browns Island Explosion (Simulated)** - On March 14, 2023, a simulated MCI event was conducted in collaboration with multiple entities from across the region and state. ODEMSA's responsibility involved utilizing the information gathered from the annual agency update to reach PSAPs and agencies in the region. The objective of ODEMSA was to facilitate the transport of nearly 500 simulated patients in the City of Richmond. The entire process, from receiving the call to contacting all 26 PSAPs, as well as 23 corporate and private EMS entities capable of sending staffed EMS transport units, was accomplished in just over 20 minutes. If an actual event had occurred, 93 ambulances from across the region would have been en route to the incident within minutes of the activation.
- **VCU Campus Active Shooter (Simulated)** - On August 2, 2023, the ODEMSA staff actively participated in the VCU Campus Active Shooter drill. The simulation replicated an active shooter incident on the college campus. The ODEMSA team skillfully moulaged 50 simulated patients, portraying injuries ranging from gunshot wounds to sprained ankles.
- **South Boston Health & Rehab (Assisted)** - ODEMSA's swift response was instrumental in managing the South Boston Health & Rehab incident on the evening of Friday, August 11, 2023. Following a kitchen fire that morning at a nursing home in South Boston, which led to the evacuation of 135 patients, Incident Command utilized available resources to clear the scene of residents and patients. Later that evening, ODEMSA was called upon to assist in coordinating ambulance patient transport from the temporary staging area to other nursing homes across the region and state. Within 30 minutes, ODEMSA staff had coordinated with transport agencies in the region, and units were en route to the staging area. Staff also facilitated communication between the transport agency's communications centers and the command center.





Enhancing Collaboration and Efficiency

Since 2022, the Virginia Office of EMS (OEMS) has provided regional councils, including ODEMSA, the chance to enhance collaboration through the use of monday.com, a service designed to streamline project management and communication across various teams and organizations. This platform has been instrumental in allowing the council to assign tasks, set budgets, monitor project progress, and ensure efficient communication among team members.

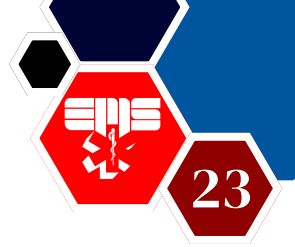
In early November 2023, OEMS discontinued its Enterprise Version of monday.com due to budgetary constraints. Despite this setback, ODEMSA and the other regional councils were able to swiftly adapt by transitioning to their own monday.com accounts, albeit with a limited feature set, within a matter of hours. This quick response minimized disruptions to their operations.

ODEMSA has effectively integrated monday.com into multiple facets of its organizational workflow, including:

- Managing the scheduling of classrooms and ODEMSA vehicles for efficient utilization.
- Facilitating project collaboration and task assignments to team members.
- Streamlining the tracking and processing of Award nominations.
- Organizing CPR classes, including scheduling and process management.
- Overseeing requests for pharmacy supply orders and tracking the distribution and turnaround times of regional medication kits.
- Managing personal and organizational-wide to-do lists to ensure task completion.
- Enhancing collaboration on the EMS for Children program and the annual agency update.
- Maintaining up-to-date information on corporate partners, event sponsors, and donors, among other critical functions.

The integration of monday.com into ODEMSA's operations signifies a strategic move towards leveraging technology to enhance efficiency, communication, and overall project management within the organization.

Advancements in Professional Development



- During EMS Week, ODEMSA staff engaged in proactive networking efforts by visiting Emergency Departments. This initiative aimed to foster connections and re-establish relationships with EMS providers and hospital staff.
- Regular meetings between staff and Performance Improvement Coordinators (or equivalents) from all other councils, along with collaboration with ESO, remain a priority. The focus of these sessions is on enhancing Performance Improvement metrics and reviewing data quality. Additionally, efforts are underway to develop comprehensive dashboards for tracking data. The collaborative environment allows the exchange of insights, enabling each council to identify successful practices within their respective regions. Staying current with NEMSIS and other changes to patient documentation is also emphasized during these interactions.
- In furtherance of professional development, Tarsha represented the council at the ESO Wave Conference in Austin, TX. Additionally, she attended a Basic Moulage Course in Yorktown, VA.



The new classroom desk and chairs, procured through the Q3 2020 Contract Modification (#1), were successfully delivered on April 4, 2023.



Regional Awards & Nominations

The Old Dominion EMS Alliance (ODEMSA) celebrated the exemplary dedication and service of 13 individuals and organizations at the 2023 Regional EMS Awards held virtually on November 14, 2023, at 7:00 PM. The event showcased clips and interviews of each regional winner and brought together the EMS community to honor those who have gone above and beyond in their commitment to emergency medical services.

The virtual awards ceremony featured inspiring stories and testimonials from the award winners, illustrating their significant contributions to the field. The range of categories, from exceptional prehospital educators to innovative EMS agencies, underscored the various roles and responsibilities within the EMS community.

"We are thrilled to recognize and applaud the exceptional individuals and organizations that make up the backbone of our regional emergency medical services," said Heidi Hooker, Executive Director for ODEMSA. "Their unwavering commitment, especially during challenging times, is a testament to the strength and resilience of our EMS community."

The event recording is available to the public by visiting odemsa.net/2023awards.



Award Quick Nominations

In 2023, ODEMSA introduced the "Quick Nomination" initiative, enabling individuals to propose award nominees without the immediate need to complete a formal nomination. Upon submitting a "Quick Nomination," ODEMSA staff will initiate contact with either the nominee or the nominator, facilitating the necessary items and information compilation for the formal nomination process.

Regional EMS Award Winners



Excellence in EMS

Gregory Neiman
VCU Health



Nurse with Outstanding Contribution to EMS

Matthew Jensen
VCU LifeEvac



Innovation Excellence in EMS

Amit Patel
Richmond Ambulance Authority



Outstanding Contribution to EMS for Children

Jennifer Farmer
Lakeside Volunteer Rescue Squad



Outstanding Contribution to EMS Telecommunication

Ethan Loy Whaley
Farmville Emergency Communications



Outstanding EMS Leadership

Beverly Harris
VCU LifeEvac



Outstanding EMS Agency

HCA Air Care Eagle



Outstanding EMS Prehospital Provider

Andrew Modrall
VCU LifeEvac



Outstanding Prehospital Educator

Damien Coy
Brightpoint Community College



Emergency Preparedness and Response

Chad Greedan
Richmond Ambulance Authority



Outstanding Contribution to EMS Health and Safety

William Aiken
VCU LifeEvac



Physician with Outstanding Contribution to EMS

Benjamin Nicholson, MD
VCU Health and VCU LifeEvac



Outstanding Contribution by a High School Senior

Shreyas Arcot
Holly Grove Volunteer Rescue Squad





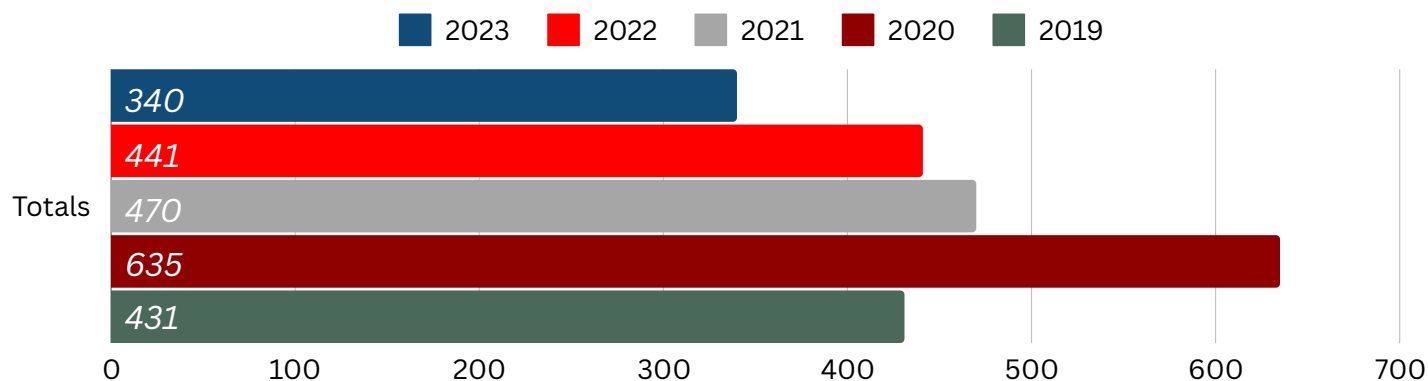
Streamlining EMS Patient Follow-Ups

Launched in 2019, the ODEMSA EMS Patient Follow-Up Program revolutionized how EMS providers request patient follow-ups, prioritizing confidentiality. Initially, hospitals operated under differing procedures for follow-up requests.

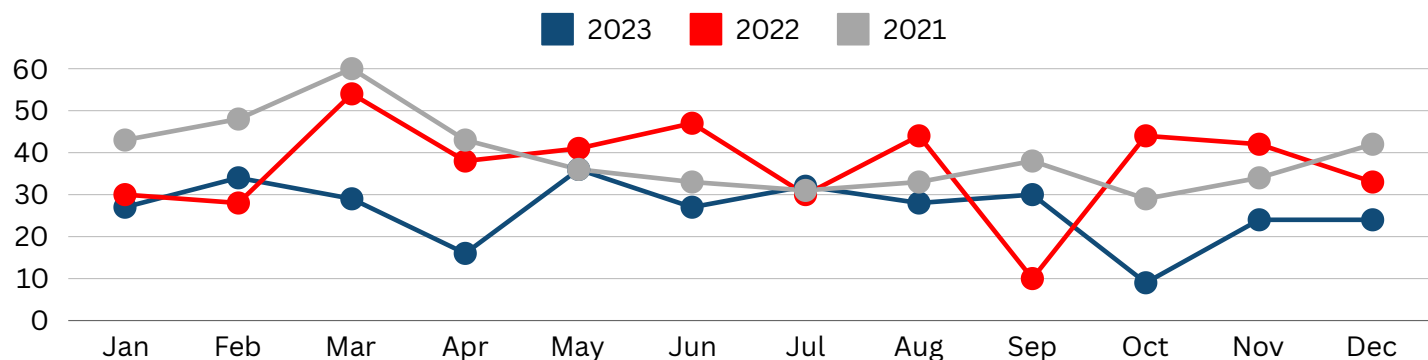
In 2023, the program introduced two significant enhancements to streamline the process further. The first update enabled requests to be routed directly to specialty team coordinators at each facility, aiming for targeted performance improvement.

The second update integrated the council's monday.com account. This integration allowed designated hospital staff to monitor and update the status of follow-up requests efficiently in one place. This addition not only improved visibility but also facilitated better tracking and management of follow-up requests, marking a significant advancement in how follow-ups are processed.

Total Follow-Up Requests by Year



Total Follow-Up Requests by Month

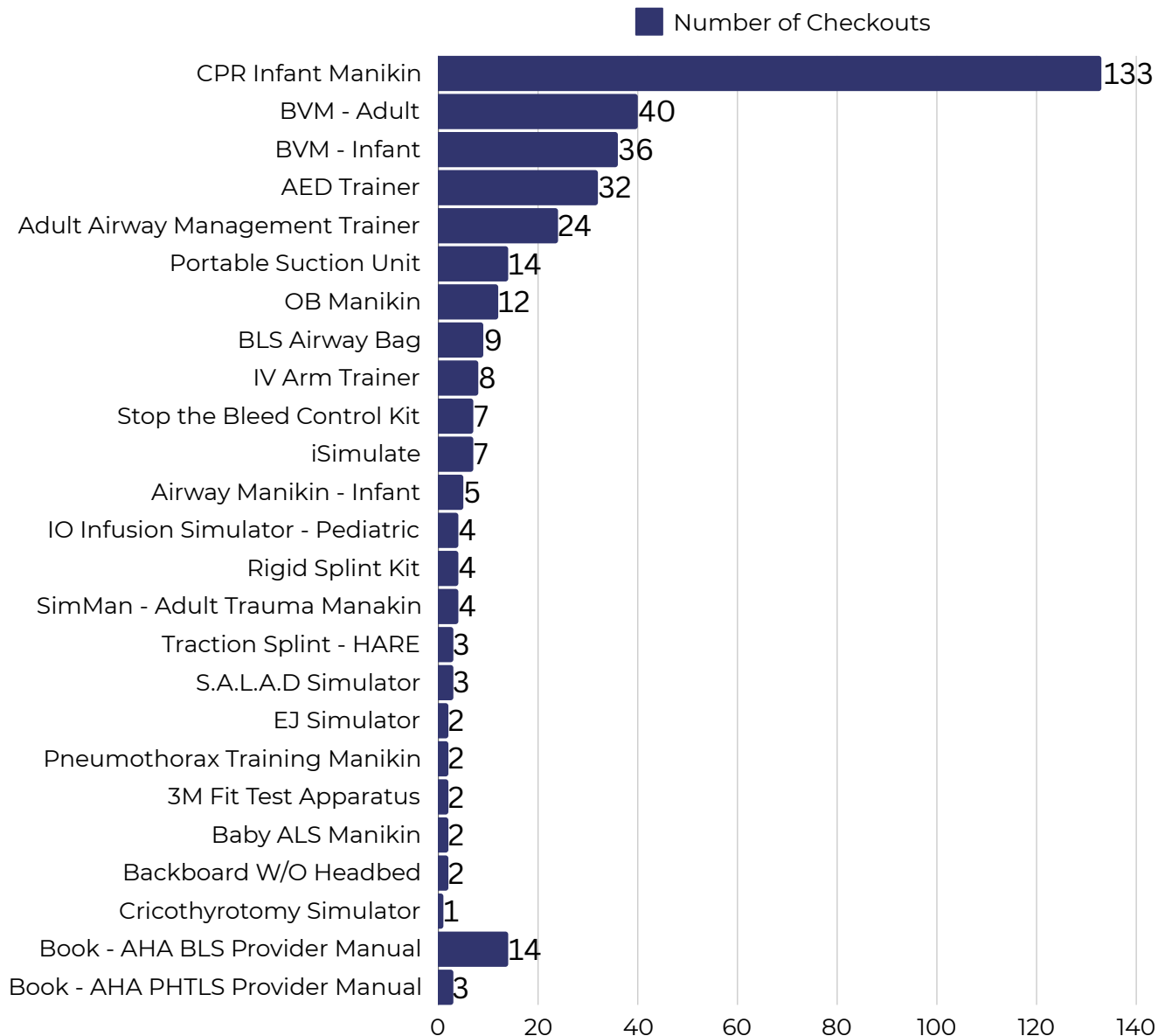


Regional Lending Library Program



ODEMSA consistently provides EMS equipment and educational materials to various regional agencies and educators. In 2023, there was a 240% year-over-year increase in the number of items lent. It is important to note that this figure excludes the internal utilization of items for on-site classes or the ongoing EMT program.

To explore the array of items available, interested parties are encouraged to visit the ODEMSA lending library at <https://odemsa.net/odemsa-lending-library-libib/>.





Regional Peer Support Team

TEAM OVERVIEW

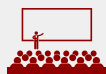
ACTIVATIONS

3



PRESENTATIONS

3



MEMBERS

17



LIVES TOUCHED

125

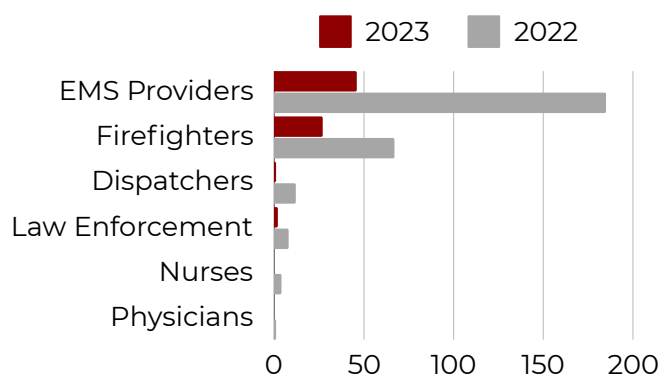


The ODEMSA Peer Support Team, consisting of dedicated and trained volunteers, plays a crucial role in alleviating the stress and trauma experienced by first responder personnel engaged in serving our communities.

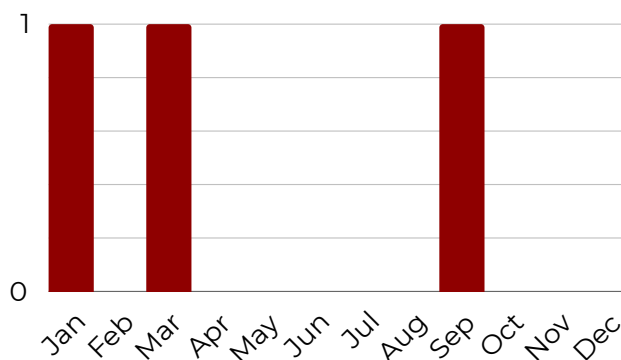
Throughout the year 2023, the ODEMSA Peer Support Team effectively responded to three activations, providing vital interventions in response to incidents involving deaths or other highly stressful situations.

The commitment of ODEMSA's team members extends beyond individual interventions, as they actively pursue the establishment of a Regional Peer Support Coalition. This collaborative effort involves engaging with Law Enforcement, Fire, and EMS agencies across the region, fostering a unified approach to peer support. Furthermore, the team is proactively reaching out to organizations interested in or currently in the process of building their own peer support teams. This outreach initiative reflects the team's dedication to promoting mental health and well-being not only within their own organization but also within the broader first responder community.

Lives Touched



Activations Per Month



For more information on the Peer Support Team visit:

odemsa.net/help

The ODEMSA Peer Support Team is available 24/7 and can be activated through the:

Virginia Emergency Operations Center

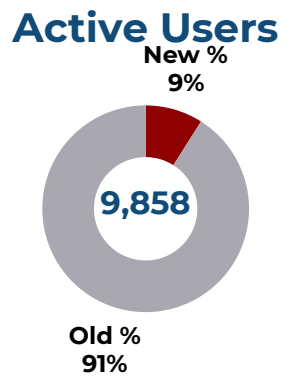
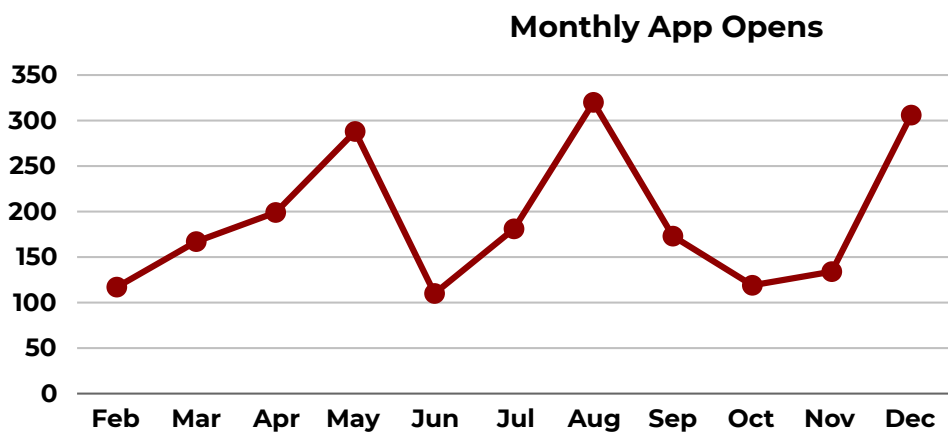
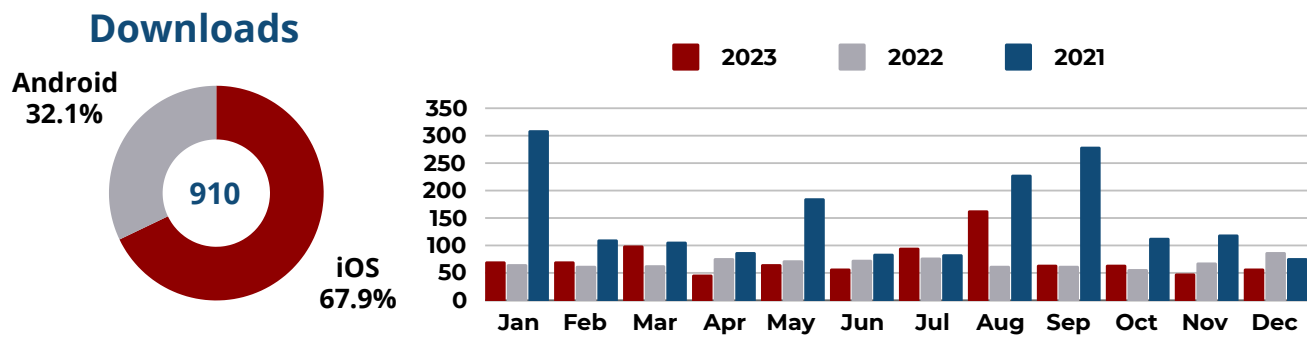
(804) 674-2400 or 1-800 468-8892

Regional Connectivity

The ODEMSA Apps serve as a comprehensive platform providing EMS providers with access to essential regional information, including protocols, educational opportunities, meeting schedules, regional documents, and additional resources. This service allows ODEMSA to disseminate notifications to all registered users across the region efficiently. The organization remains committed to continually enhancing the app, ensuring an optimal user experience for all providers within the Region. Available for download on both the Apple App Store and Google Play Store, the mobile app is provided free of charge to all EMS providers.

Monthly Downloads

After the decision to remove the public-facing VHASS dashboard in September 2021, a noticeable decline in overall download figures was observed. Throughout 2023, it has been noted that the download rates have shown signs of stabilization. This initial downturn in downloads is attributed to the requirement for EMS providers to obtain a VHHA login. Additionally, a contributing factor to the reduced download activity includes the transition of several larger fire-based EMS agencies to the Handtevy platform for protocol hosting.

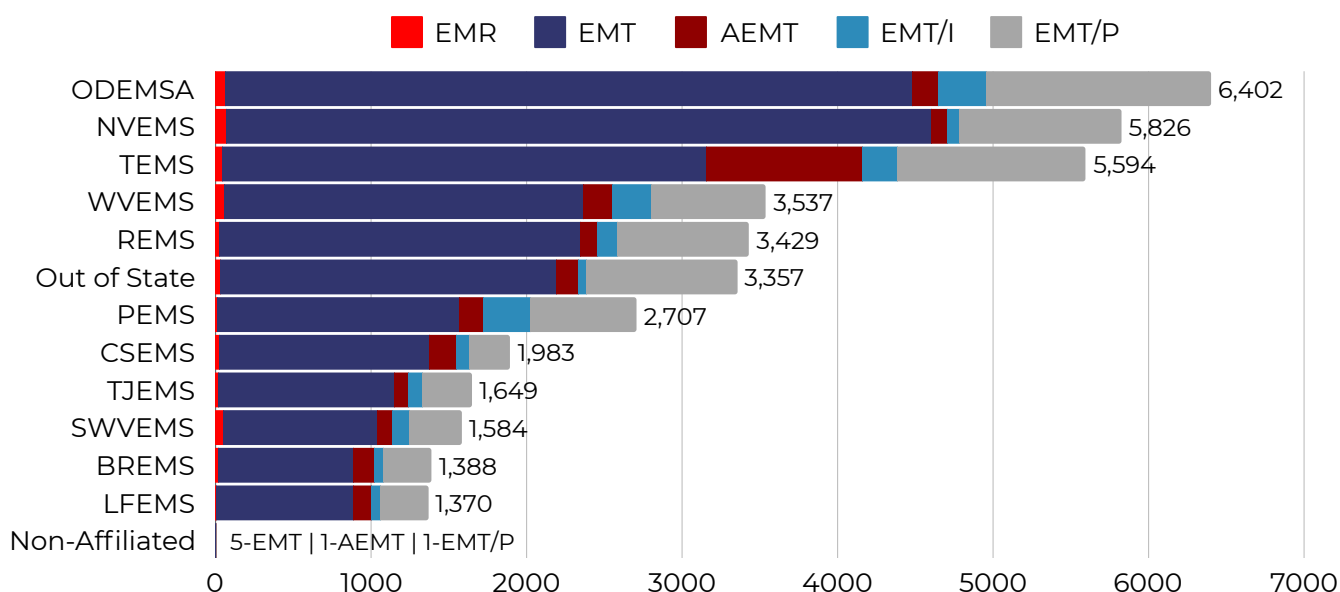




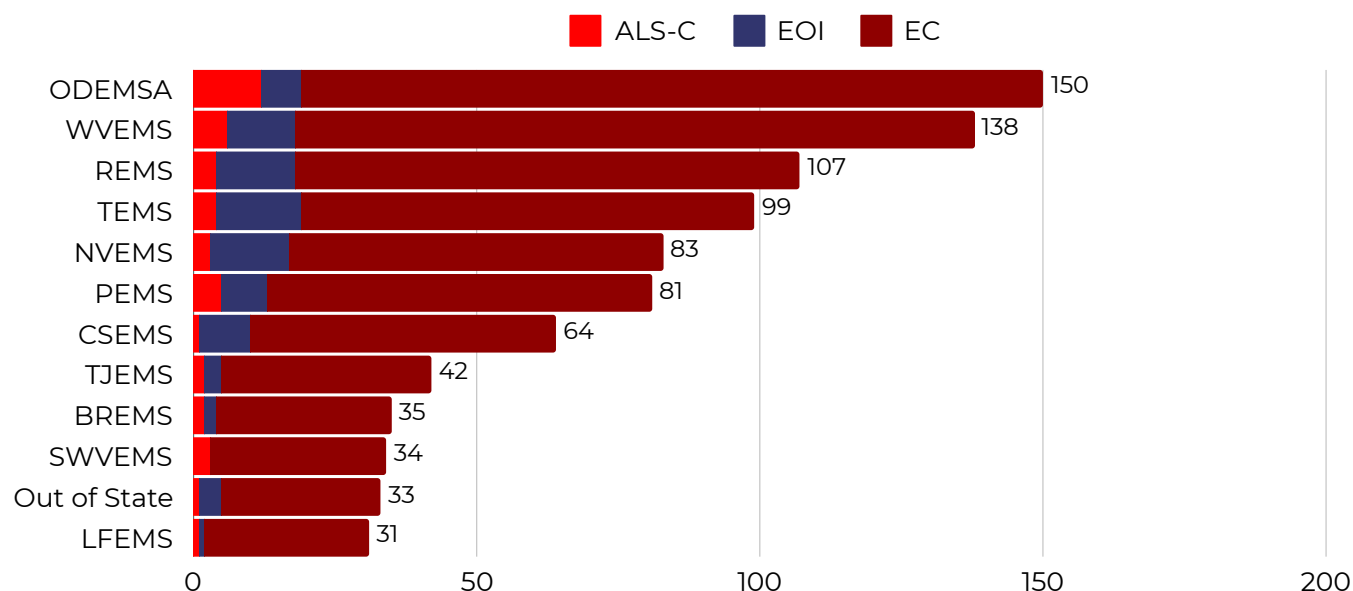
State Providers & Educators

The accompanying stacked bar charts provide a detailed breakdown of EMS providers and EMS educators, categorized by certification/educator level and organized by regional council. This analysis is based on data sourced on January 2, 2024.

Providers by Region



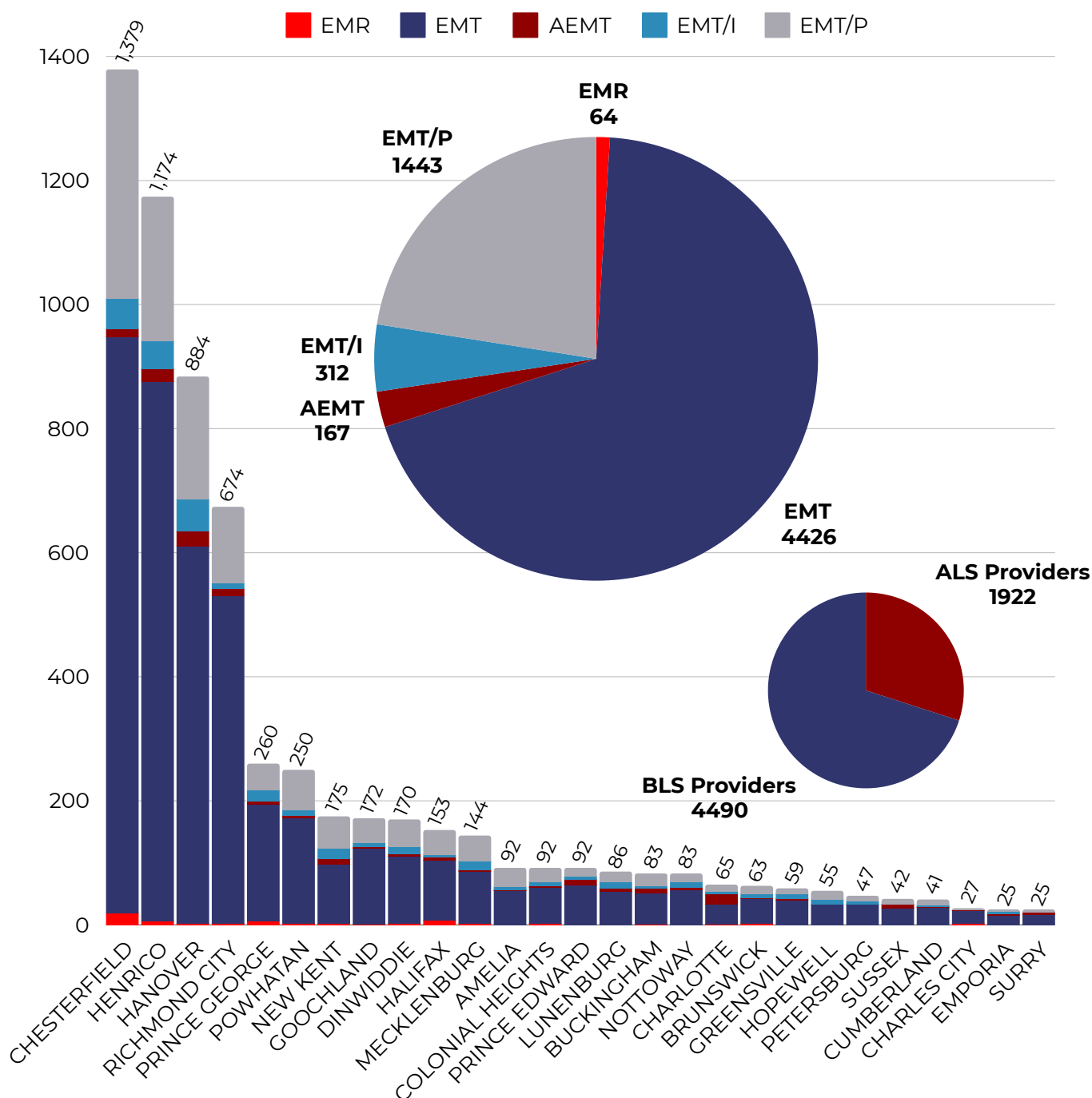
Educators by Region





Regional EMS Providers

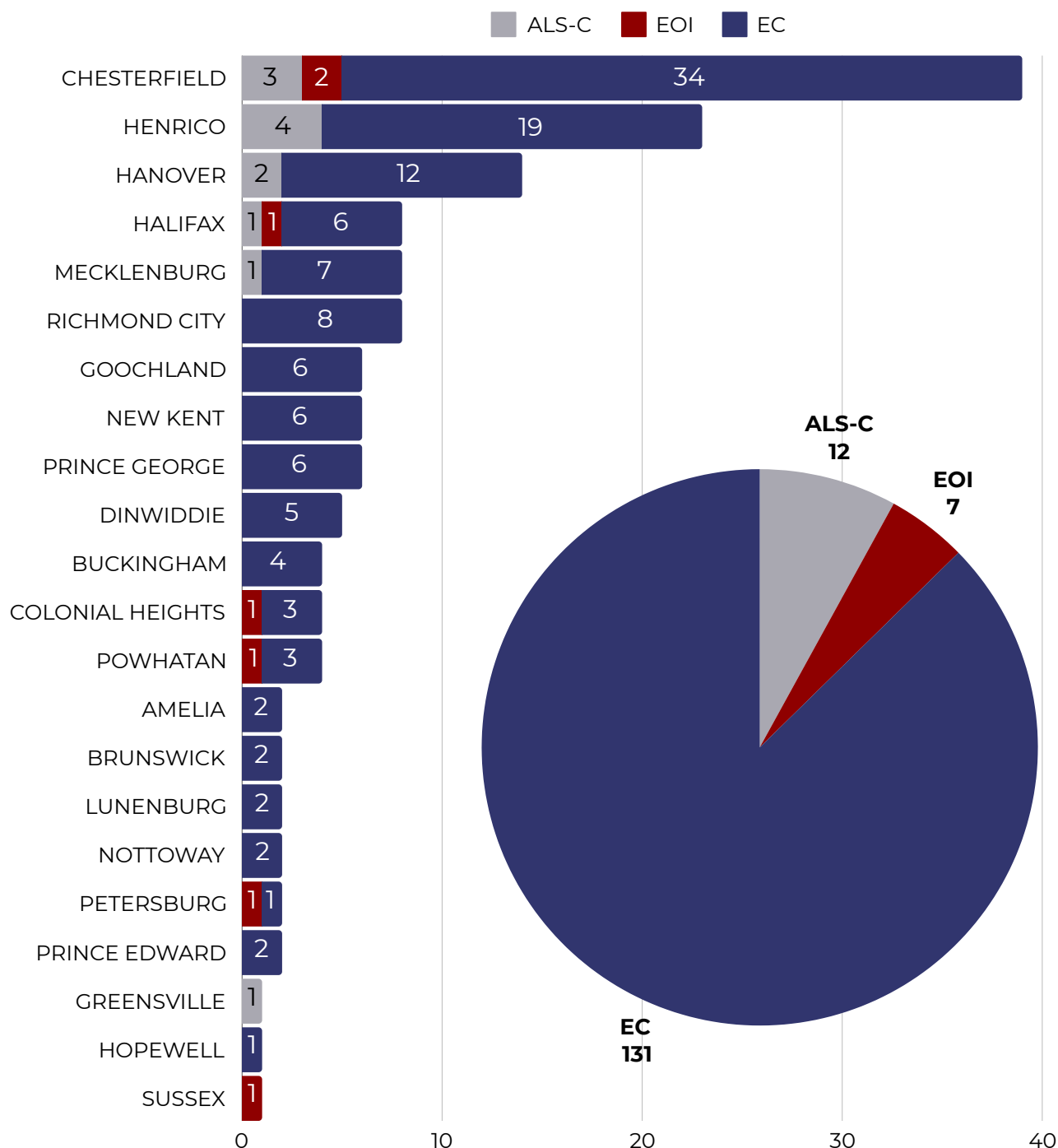
The stacked bar chart below delineates EMS providers within the region, categorizing them by certification level and organizing the data by locale as of January 2, 2024. Complementing the bar chart, pie charts further disaggregate the data, presenting a separate analysis of provider certifications and care levels at the regional level.





Regional EMS Educators

The bar chart below offers a detailed examination of the number of EMS Educators by level within the region, categorized according to the locale of residence. Accompanying pie charts provide additional insights, further delineating educator levels within the region. This comprehensive analysis is based on data collected as of January 2, 2024.

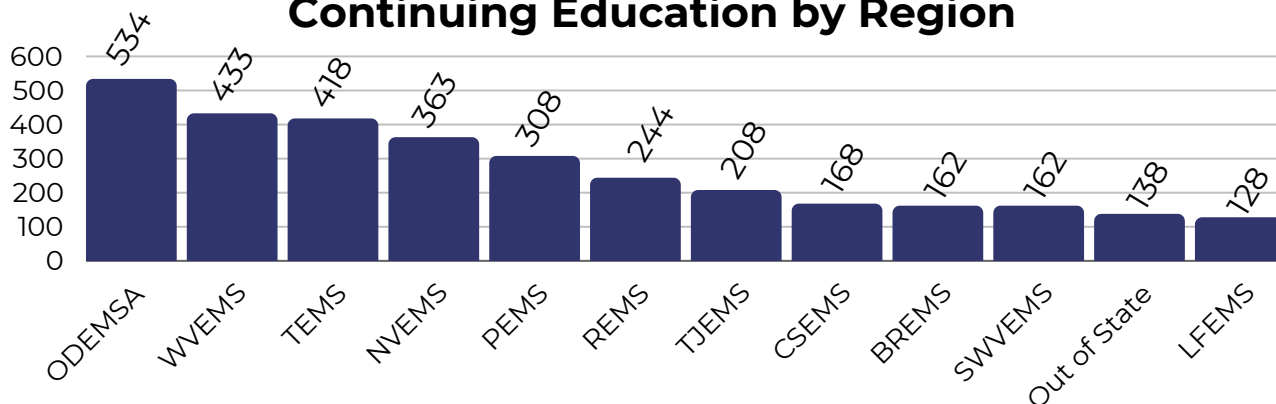




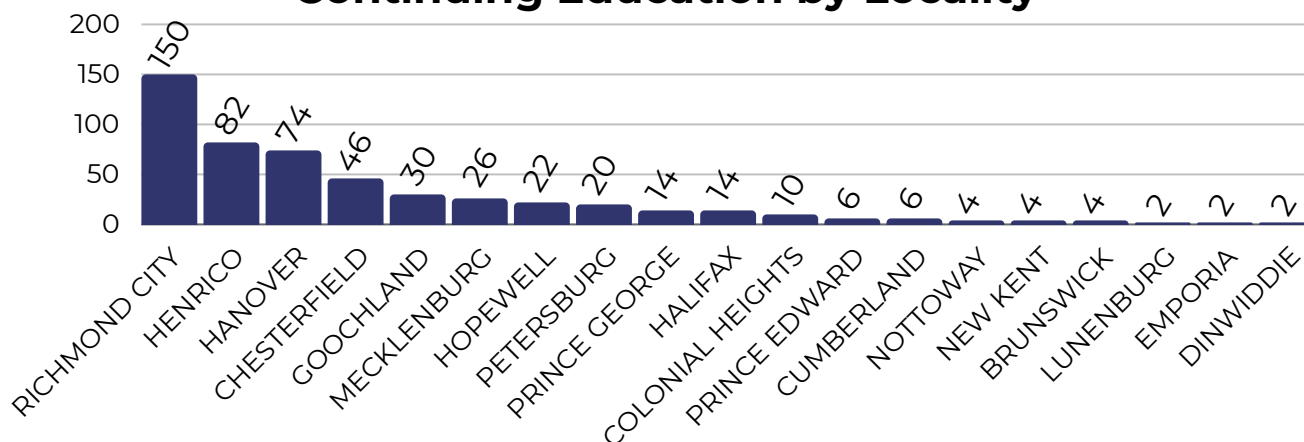
EMS Continuing Education

The bar charts presented below furnish an overview of the Emergency Medical Services (EMS) Continuing Education (CE). The top chart details the number of CE programs offered, segmented by region, highlighting the regional distribution and availability of CE opportunities. The bottom chart delineates CE programs based on the locality where each course was held, providing insights into the geographical accessibility of these educational sessions. This analysis is grounded on data collected up to January 2, 2024.

Continuing Education by Region



Continuing Education by Locality



Changes in EMS Training Funding Accessibility

Since May 23, 2019, EMS educators across the commonwealth have encountered significant barriers in obtaining EMS training funds from the Office of Emergency Medical Services (OEMS). On this pivotal date, OEMS altered its approach by initiating contracts exclusively with a select group of EMS educators statewide. This adjustment ceased all Continuing Education (CE) related funding for educators outside of the contract. Moving forward, the EMS Scholarship program became the sole source of any type of educational funding. This program, however, was restricted to EMS programs such as EMT or Paramedic. Meaning that there was no longer direct funding offered to EMS educators for CE programs. The departure from the regional councils' administration of training funds rendered state training funds inaccessible for EMS educators, signifying a profound shift in the financial framework for EMS education within the state overnight.

OLD DOMINION



EMS ALLIANCE



OLD DOMINION EMS ALLIANCE

SERVING PLANNING DISTRICTS 13, 14, 15, & 19



Fiscal Year 2023 Financial Report

July 1, 2022 - June 30, 2023

Statement of Financial Condition

As of June 30, 2023



Assets

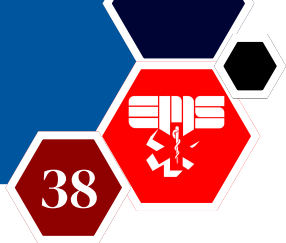
Cash and Cash Equivalents	\$	192,855
Accounts Receivable	\$	276,709
Prepaid Expenses and Other Current Assets	\$	4,735
Total Current Assets	\$	474,299
Property and Equipment, Net	\$	62,655
Total Assets	\$	536,954

Liabilities & Net Assets

Accounts Payable	\$	25,185
Accrued Expenses	\$	89,944
Other Current Liabilities	\$	-
Total Current Liabilities	\$	115,129

Net Assets

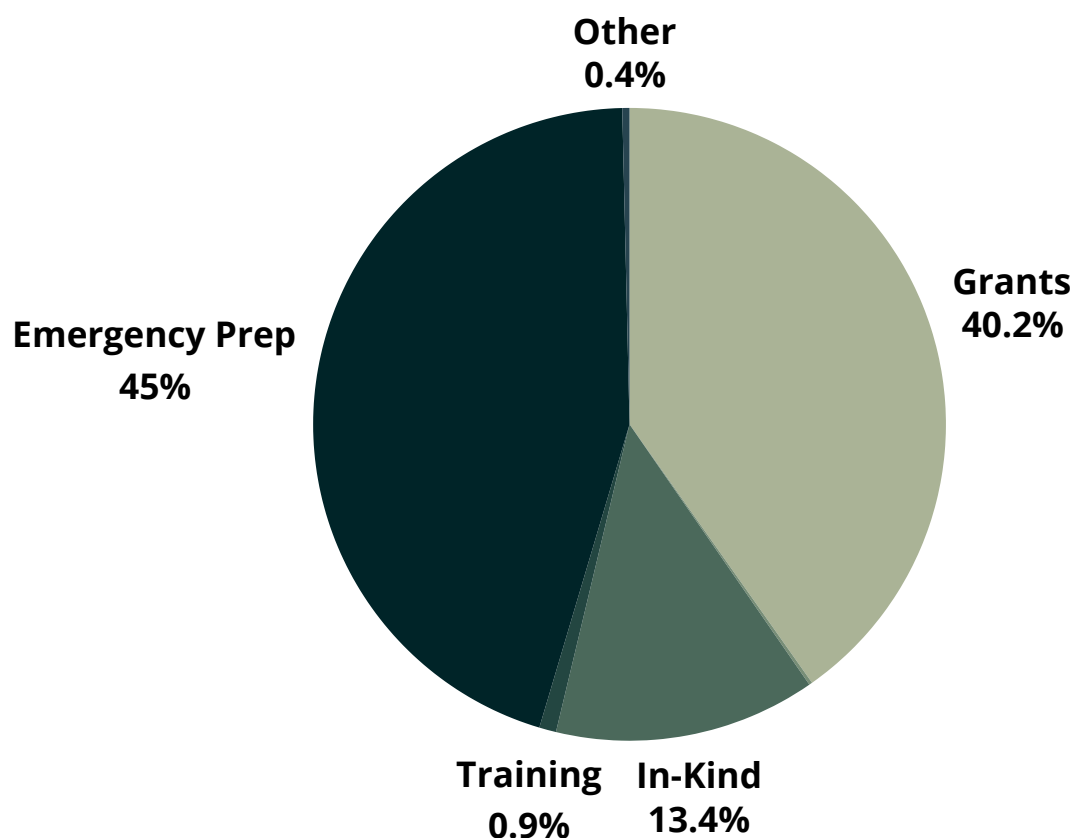
Unrestricted Net Assets	\$	405,073
Temporarily Restricted Net Assets	\$	13,653
Donor Restricted Net Assets	\$	3,099
Total Net Assets	\$	421,825
Total Liabilities & Net Assets	\$	536,954



Statement of Operating Activities

Revenue & Support

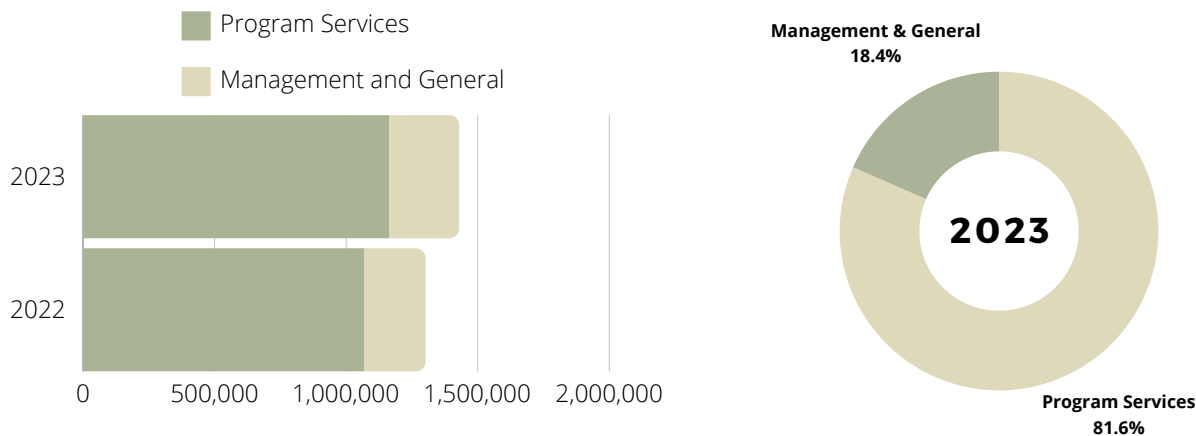
	2023	2022
Grants	\$ 608,865	\$ 513,087
Contributions	\$ 2,500	\$ 2,520
In-Kind Contributions	\$ 202,259	\$ 198,480
Training Income	\$ 13,102	\$ 10,180
Emergency Preparedness	\$ 681,815	\$ 616,555
Other Income	\$ 5,557	\$ 4,372
Total Revenue & Support	\$ 1,514,098	\$ 1,345,194





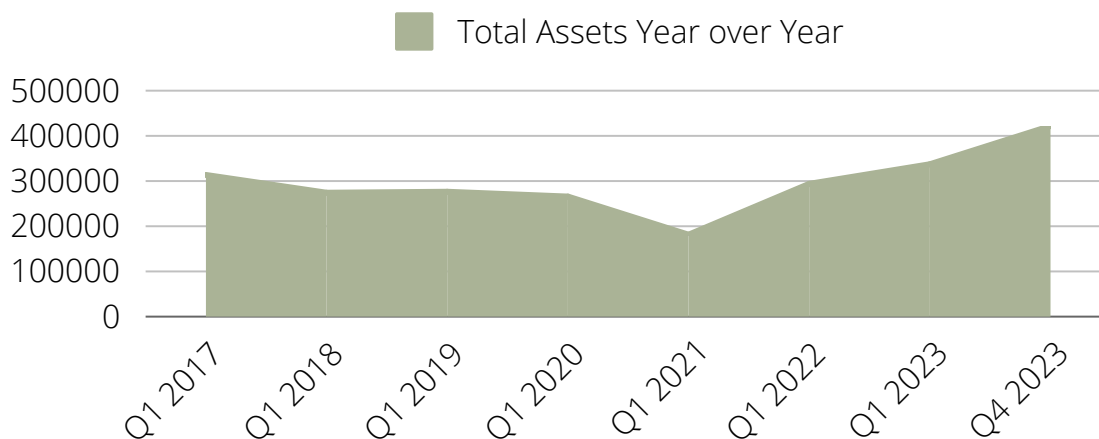
Expenses

	2023	2022
Program Services	\$ 1,165,789	\$ 1,068,782
Management and General	\$ 263,617	\$ 233,075
Total Expenses	\$ 1,429,406	\$ 1,301,857



Change in Net Assets

	2023	2022
Net Assets Beginning of Year	\$ 337,133	\$ 293,796
Net Assets End of Year	\$ 421,825	\$ 337,133
Total Change	\$ 84,692	\$ 43,337





OLD DOMINION EMS ALLIANCE

SERVING PLANNING DISTRICTS 13, 14, 15, & 19



AN INTEGRAL PART OF VIRGINIA'S COMPREHENSIVE
EMS SYSTEM SERVING TO ASSESS, IDENTIFY,
COORDINATE, PLAN AND IMPLEMENT AN EFFECTIVE
AND EFFICIENT REGIONAL EMS SYSTEM.

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