

# 2024

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# Annual REPORT

January 1, 2024 - December 31, 2024



**OLD DOMINION EMS ALLIANCE**

SERVING PLANNING DISTRICTS 13, 14, 15, & 19





# Table of Contents

Scope of the Report .....	01
Our Vision .....	01
Our Mission .....	01
Code of Virginia .....	02
About the Region .....	03
About the Regional Council .....	04
Board of Directors .....	05
Officers .....	05
Members .....	05
The ODEMSA Team .....	06
Committees & Chairs .....	07
About the Healthcare Coalition .....	08
The CVHC Team .....	09
Organizational Structure .....	10
<b>Prehospital Agencies</b>	
Southside Sub-Council (PD 13) .....	11
South Central Sub-Council (PD 14) .....	12
Metro Richmond Sub-Council (PD 15) .....	13
Crater Sub-Council (PD 19) .....	14
Emergency Departments .....	15
State Providers & Educators .....	16
Regional EMS Providers .....	17
State Continuing Education .....	18
Deficits in State EMS Training Funding Accessibility .....	18
Regional Continuing Education .....	19

# Table of Contents

Regional EMS Educators .....	20
Meetings and Training Facilitation .....	21
State Testing and Education Programs .....	22
Regional Lending Library Program .....	23
Enhancing EMS Operations .....	24
2023 Governor's EMS Award Winners Announced .....	25
at the Governor's Mansion 2024 Regional EMS Awards .....	26
2024 Regional Award Winners .....	27
Summary of Protocol Revisions .....	28
Leveraging Technology for Better Workflow .....	30
Regional Connectivity .....	31
Streamlining EMS Patient Follow-Ups .....	32
Moulage and Emergency Preparedness .....	33
Regional Peer Support Team .....	34
<b>2024 Financial Report</b>	
Statement of Financial Condition .....	37
Statement of Operating Activities .....	38





# Scope of the Report

This annual report comprehensively presents the operational and financial performance of the Old Dominion Emergency Medical Services Alliance, Inc. (ODEMSA) for the calendar year spanning January 1, 2024, to December 31, 2024. It includes detailed information on staffing, committee involvements, and Board membership, with all data accurate as of December 31, 2024. It is important to note that Board appointments are typically finalized in January of the corresponding fiscal year. The financial overview provided herein is derived from the annual audit conducted by Elaine Ragland of Stephen M. Ragland, LTD., Certified Public Accountants, ensuring the highest standards of accuracy and reliability in our financial reporting.

## Vision

The Old Dominion EMS Alliance will work to ensure and support an EMS system that is viable and consistently excellent through the effective use of state, local, and private funding, medical direction, and the involvement of all persons and agencies involved in the delivery of emergency care.

## Mission

The Old Dominion Emergency Medical Services Alliance, an integral part of Virginia's Comprehensive Emergency Medical Services System, serves to assess, identify, coordinate, plan, and implement an efficient and effective regional EMS delivery system within Planning Districts 13, 14, 15, and 19, in partnership with the Virginia Office of Emergency Medical Services Advisory Board.

# Code of Virginia

## ***§ 32.1-111.4:2. Regional emergency medical services councils.***

The Board shall designate regional emergency medical services councils that shall be authorized to receive and disburse public funds. Each such council shall be charged with the development and implementation of an efficient and effective regional emergency medical services delivery system.

The Board shall review those agencies that were the designated regional emergency medical services councils. The Board shall, in accordance with the standards established in its regulations, review and may renew or deny applications for such designations every three years. In its discretion, the Board may establish conditions for renewal of such designations or may solicit applications for designation as a regional emergency medical services council.

Each regional emergency medical services council shall include, if available, representatives of the participating local governments, fire protection agencies, law-enforcement agencies, emergency medical services agencies, hospitals, licensed practicing physicians, emergency care nurses, mental health professionals, emergency medical services personnel, and other appropriate allied health professionals.

Each regional emergency medical services council shall adopt and revise as necessary a regional emergency medical services plan in cooperation with the Board.

The designated regional emergency services councils shall be required to match state funds with local funds obtained from private or public sources in the proportion specified in the regulations of the Board. Moneys received directly or indirectly from the Commonwealth shall not be used as matching funds. A local governing body may choose to appropriate funds for the purpose of providing matching grant funds for any designated regional emergency medical services council. However, this section shall not be construed to place any obligation on any local governing body to appropriate funds to any such council.

The Board shall promulgate, in cooperation with the Advisory Board, regulations to implement this section, which shall include, but not be limited to, requirements to ensure accountability for public funds, criteria for matching funds, and performance standards.

# About the Region

The dedicated staff and Board of Directors of the Old Dominion Emergency Medical Services Alliance (ODEMSA) have developed a comprehensive strategy to meet the directives of the Commonwealth. Guided by the organization's mission and regional EMS plans, they ensure the effective delivery of services across a vast area that includes 22 counties, 6 cities, 3 towns, and nearly 100 agencies. ODEMSA covers the largest geographical area among the Regional Councils, spanning 9,000 square miles over four Planning Districts: 13, 14, 15, and 19. This includes the counties of Amelia, Brunswick, Buckingham, Charles City, Charlotte, Chesterfield, Cumberland, Dinwiddie, Halifax, Hanover, Henrico, Goochland, Greensville, Lunenburg, Mecklenburg, New Kent, Nottoway, Powhatan, Prince Edward, Prince George, Surry, Sussex; the cities of Colonial Heights, Emporia, Hopewell, Petersburg, Richmond, and South Boston; and the towns of Ashland, Farmville, and South Hill.

## REGIONAL OVERVIEW

### AREA COVERED

**9,000**  
SQUARE MILES



### RESIDENTS\*

**1.48 M**



### EMS PROVIDERS

**6,600+**



### AGENCIES

**+/- 100**



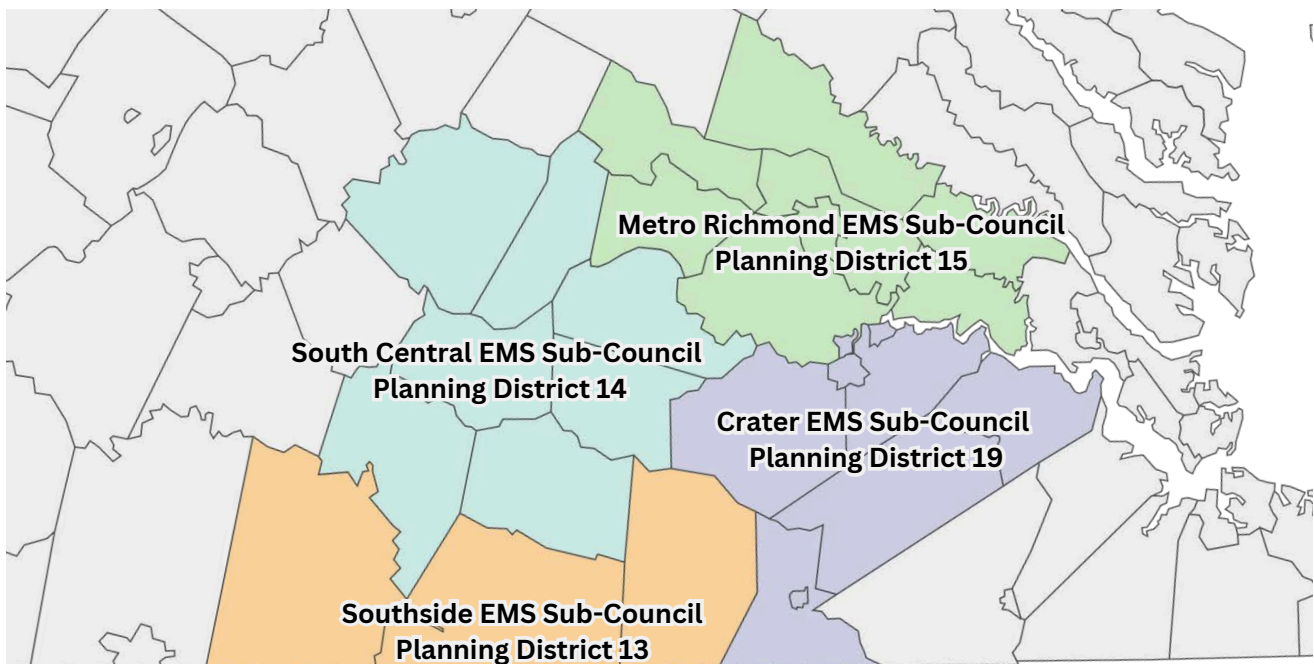
### EMERGENCY DEPTS

**26**



\*Based on 2020 US Census or  
ODEMS January 2023 Data

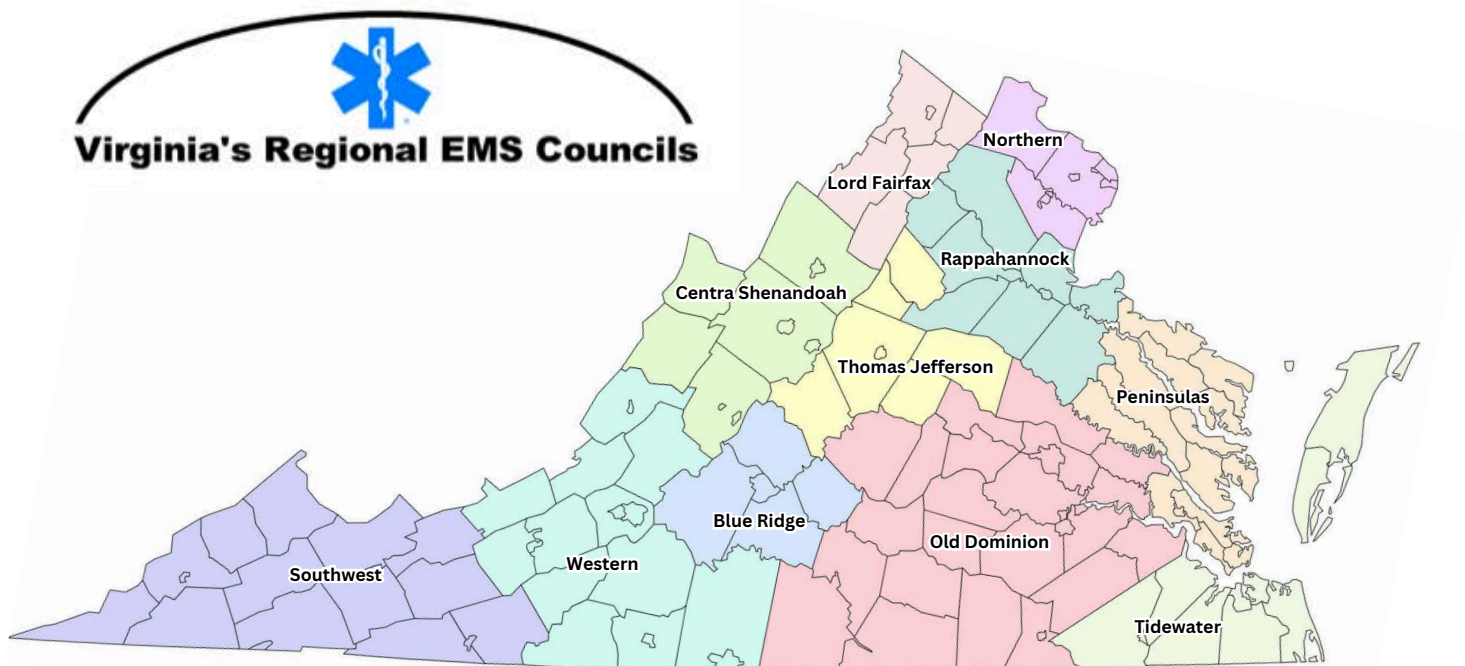
The region's expansive coverage includes urban, suburban, and rural areas and is home to 18 acute care hospitals and 8 stand-alone emergency centers. Serving a population of over 1.48 million, the region benefits from the dedication of over 6,600 EMS providers. These professionals collaborate closely with emergency departments, physicians, nurses, pharmacists, and other specialists across the region to provide high-quality EMS care to patients throughout the region.



# About the Regional Council

The Old Dominion EMS Alliance (ODEMSA), established in 1978 and incorporated in 1980, is recognized as a 501(c)(3) non-profit organization. It is charged with the responsibility, as outlined by state law (Code of Virginia, §32.1-111.4:2), of facilitating the development and implementation of an efficient and effective Emergency Medical Services (EMS) delivery system.

ODEMSA is one of eleven Regional Emergency Medical Services Councils within the Commonwealth, a status conferred by the Virginia Department of Health. Its mandate is upheld through an annual deliverables contract managed by the Virginia Office of EMS (OEMS). To demonstrate compliance with its contractual obligations and to report on the progress of coordinating EMS services throughout its jurisdiction, and submits detailed reports to OEMS on a quarterly basis.





# Board of Directors

The Old Dominion Emergency Medical Services Alliance is overseen by a 16-member Board of Directors, which is comprised of representatives from prehospital agencies, EMS providers, and acute care hospitals within Virginia Planning Districts 13, 14, 15, and 19. These Board Members serve on a voluntary basis without compensation and convene quarterly in sessions that are open to the public. Included in the Board is a physician who holds the position of Regional Medical Director (RMD). The leadership of the Board is vested in the President, who acts as the Chief Executive Officer (CEO) of the organization. Operational management is under the purview of the Chief Operating Officer (COO), who is the Executive Director of ODEMSA and a salaried employee of the Regional Council.

## Officers

Walt Bailey	President / CEO / South Central Sub-Council President
Lisa Baber	Board Vice-President / Metro-Richmond Prehospital Representative / EMS Advisory Board Representative (Incoming Q1 2025)
Greg Neiman	Board Secretary / Metro-Richmond Healthcare Representative
Cary Strosnider	Board Treasurer / Crater Sub-Council President
Heidi M. Hooker	Executive Director / Chief Operating Officer

## Members

Allen Yee, M.D.	Regional Medical Director
Bert Martin	Southside Sub-Council President
Joelle Cramer	Southside Sub-Council Prehospital Representative
Willoughby Hundley, M.D.	Southside Sub-Council Healthcare Representative
<i>Vacant</i>	South Central Sub-Council Prehospital Representative
<i>Vacant</i>	South Central Sub-Council Healthcare Representative
Robert Trimmer	Metro-Richmond Sub-Council President
Pier Ferguson, R.N.	Crater Sub-Council Prehospital Representative / EMS Advisory Board Representative (Outgoing Q4 2024)
Kathe Ware, R.N.	Crater Sub-Council Healthcare Representative
Jimmy Lee Pair	Law Enforcement Officer
John Vasquez	Law Enforcement Officer

# The ODEMSA Team



## HEIDI M. HOOKER

### EXECUTIVE DIRECTOR AND CHIEF OPERATING OFFICER

Heidi completed her 21st year with the council in 2024, including 16 years as the Executive Director. Her leadership has been instrumental in guiding the council's efforts and fostering its growth.



## J. RYAN SCARBROUGH

### DEPUTY DIRECTOR

Ryan marked six years with the council in 2024, serving in his second year as Deputy Director. His strategic focus and organizational skills continue to support the council's operations and initiatives.



## MEGAN MIDDLETON

### TRAINING DIRECTOR

Megan completed her eighth year with the council in 2024, including three years as CVHC's Preparedness, Exercise, and Training Coordinator. In 2023, she transitioned back into the role of ODEMSA's Training Director.



## TARSHA ROBINSON

### PROGRAM COORDINATOR

Tarsha completed her fourth year with the council in 2024 as the Program Coordinator. She has been instrumental in scheduling and facilitating quarterly meetings with the council's dedicated committee members.



## KATHY EUBANK

### ADMINISTRATIVE COORDINATOR

Kathy reached five years with the council in 2024. As the Administrative Coordinator, she provides essential support as needed to help keep operations running smoothly.



## JESSICA GOODMAN

### FIELD COORDINATOR (PD 13 & 14)

Jessica marked three years with the council in 2024 and earned her Education Coordinator certification during the year. As a Field Coordinator, she works closely with EMS providers to support field operations and foster collaboration.



## RICK MCCLURE

### FIELD COORDINATOR (PD 15 & 19)

Rick completed his third year with the council in 2024. As a Field Coordinator, he plays a key role in supporting EMS operations and maintaining strong connections across the region.



## CATINA DOWNEY

### ACCOUNTANT/CPA

Catina marked her 17th year with the council in 2024, serving as the Accountant/CPA. Her financial expertise and dedication ensure the council's fiscal health and accountability.

❤️ AHA CPR Instructor

🧠 Education Coordinator

✂️ ALS Coordinator

\* Years of Service are Calculated as of January 1st, 2024.

# Committees & Chairs

The Old Dominion EMS Alliance (ODEMSA) convenes a variety of committees, each benefiting from the unwavering commitment of its members. These individuals collaborate diligently to develop and implement a regional emergency medical services (EMS) delivery system that is both efficient and effective. Their collective efforts contribute to the establishment of a regionally cohesive EMS system, ultimately enhancing patient care standards. The composition of these committees is inclusive of representatives from participating local governments, fire protection agencies, law enforcement agencies, emergency medical services agencies, hospitals, licensed practicing physicians, emergency care nurses, mental health professionals, EMS personnel, and other relevant allied health professionals. This diverse membership ensures a comprehensive approach to addressing the complexities of emergency medical services and patient care.

**Air Medical** ..... **Greg Jones**

MedFlight I, Chesterfield Fire & EMS

**Patient Destination (Formerly Hospital Diversion Committee)** ..... **Tim McKay**

Chesterfield Fire & EMS

**Mass Casualty Incident (MCI)** ..... **Bubby Bish**

Virginia Association of Volunteer Rescue Squads

**Medical Direction Committee** ..... **Allen Yee, M.D.**

Regional Medical Director

**PEER Support Team** ..... **Jessica Goodman**

Administrator/ODEMSA Staff

**Performance Improvement** ..... **Mike Watkins**

Goochland County Fire-Rescue

**Pharmacy** ..... **Benjamin Hester**

VCU Health Systems

**STEMI** ..... **Allen Yee, M.D.**

Regional Medical Director

**Stroke** ..... **Stacie Stevens**

VCU Health Systems

**Training and Education** ..... **Marquita Whisonant,**

Reynolds Community College

# About the Healthcare Coalition

The Virginia Department of Health (VDH) has been the awardee of the Hospital Preparedness Program (HPP) grant under the Assistant Secretary for Preparedness and Response (ASPR) within the U.S. Department of Health & Human Services to fund the Virginia Healthcare Emergency Management Program since 2002.

The Central Virginia Healthcare Coalition (CVHC) is one of four healthcare coalitions in the Commonwealth of Virginia. Through the regional structure of these coalitions, VDH and VHHA work with hospitals and healthcare facilities to enhance their capabilities to prepare for, respond to, and recover from a wide range of public health and healthcare emergencies.

CVHC represents groups of healthcare and response organizations that play a critical role in developing the healthcare delivery system's preparedness and response activities in the Central Region. To date, this includes 18 Acute Care Hospitals, 8 Stand-alone Emergency Centers, more than 50 Long-Term Care Facilities, dialysis clinics, local emergency management, and numerous public and private EMS agencies. Their Advisory Committee is comprised of members from these organizations.

In addition, each of the four coalitions has a Regional Healthcare Coordination Center (RHCC). The RHCC is designed to act as an information-sharing and incident-coordination hub. RHCCs serve as the liaison between coalition members, other regions, local emergency operations centers (EOCs), and the VDH Emergency Coordination Center. Each coalition defines the level of information exchange and scope of medical coordination authority granted to the RHCC through its Regional Healthcare Emergency Operations Plan.

Since 2017, ODEMSA has provided financial and accounting services for CVHC as part of an agreement with VHHA, as other Regional Councils have. In 2022 ODEMSA was awarded the VHHA contract and now provides organizational oversight, financial, and human resources services as part of the VHHA contract. CVHC's day-to-day operations are overseen by the CVHC Regional Healthcare Coordinator. All CVHC Staff are ODEMSA contract employees and receive the same benefits as ODEMSA staff, with the exception of specific benefits due to grant requirements. CVHC reports to the ODEMSA Executive Director and falls under the purview of the ODEMSA Board of Directors.



# The CVHC Team



## DAVID CALKINS

### REGIONAL HEALTHCARE COORDINATOR

Celebrated two years with the coalition and moved into the position of Regional Healthcare Coordinator in February 2024.



## JORDAN RENNIE

### REGIONAL HEALTHCARE COORDINATION CENTER MANAGER

Celebrated four years with the council with two of them being with the coalition. Jordan rejoined CVHC in November of 2024.



## BOBBY LUKHARD

### HOSPITAL READINESS AND RESPONSE COORDINATOR

Celebrated one year of service with the coalition and continued to facilitate site visits at hospitals and free-standing emergency departments.



## JENNIE KAMMERMAN

### MEDICALLY VULNERABLE POPULATION COORDINATOR

Jenn was brought on in October of 2023. Her outreach has helped to promote the Coalition's communications, preparedness, and response capabilities to new and experienced members.



## RYANNE HOLLAND

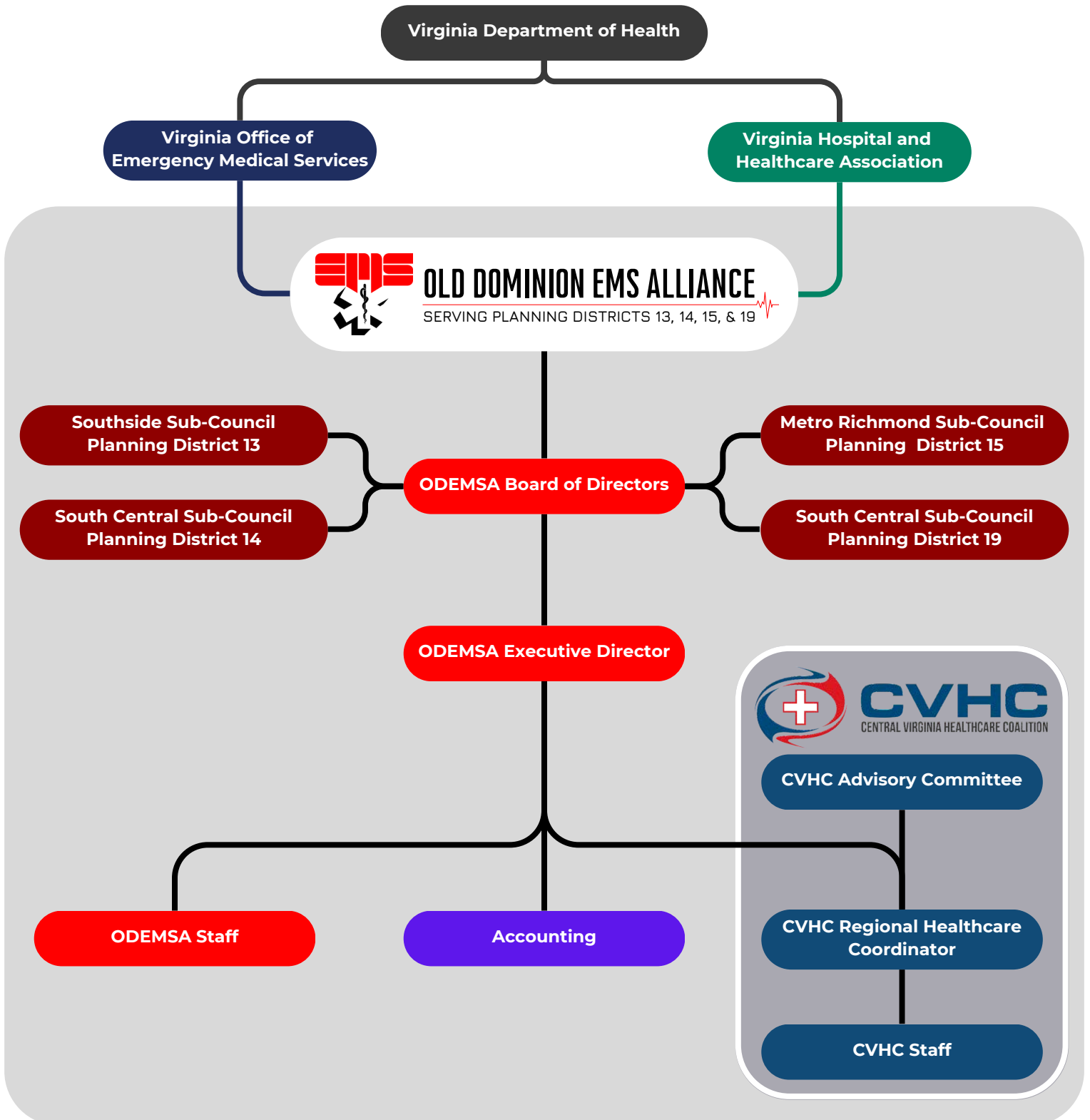
### PREPAREDNESS AND TRAINING COORDINATOR

Ryanne was brought on in March of 2023 as the CVHC Preparedness and Training Coordinator, filling the vacancy created when Megan Middleton transitioned back to ODEMSA.

*\* Years of Service are Calculated as of January 1st, 2024.*



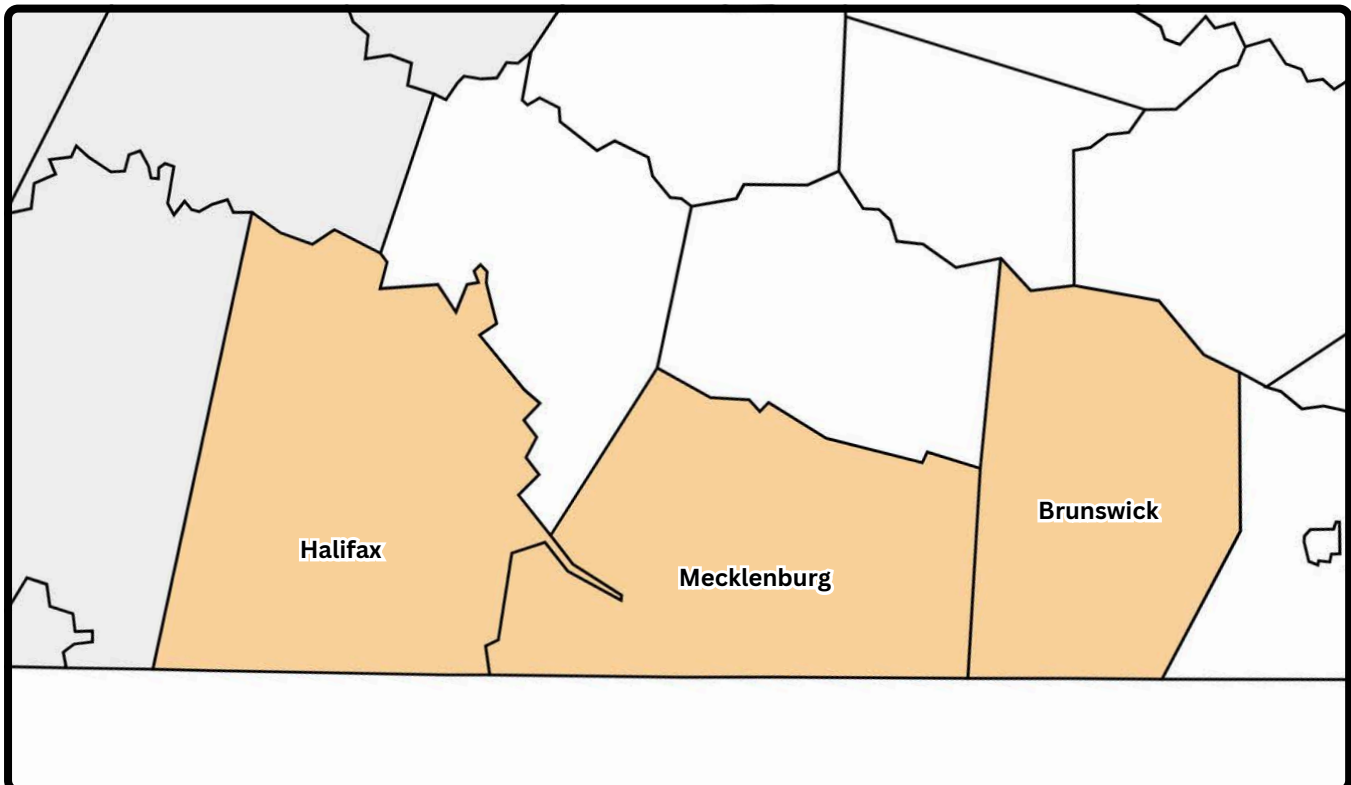
# Organizational Structure



# Planning District 13

## Southside Sub-Council Agencies

- Alberta Volunteer Fire Department, Inc.
- Boydton Life Station, Inc.
- Brunswick County Sheriff's Office \*
- Brunswick Emergency Medical Services
- Central Life Saving & Rescue Squad
- Gasburg Volunteer Fire Dept. \*
- Halifax County Fire Commission \*
- Halifax County Rescue Squad
- Lake Gaston Volunteer Fire Department \*
- Mecklenburg County Emergency Services
- Mecklenburg County Sheriff's Office \*
- North Halifax Volunteer Fire Department
- Patient Transport Systems
- South Boston Fire Department \*
- Southside Rescue Squad, Inc.
- Triangle Volunteer Fire Department
- Turbeville Volunteer Fire and Rescue Association, Inc.
- Victoria Fire & Rescue
- Virginia International Raceway

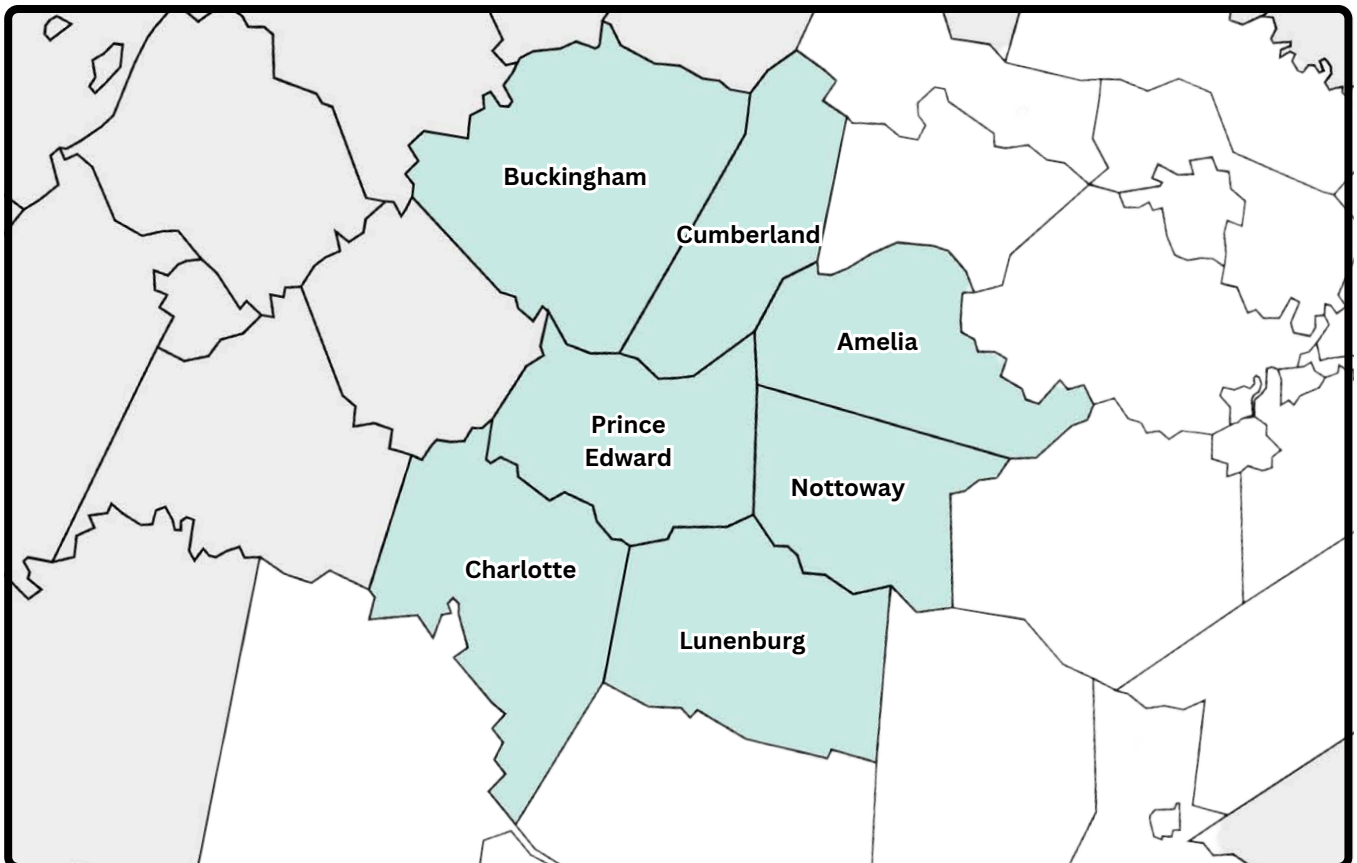


\* Non-transport     Federal    ‡ Operations within the region by entities based outside the region.

# Planning District 14

## South Central Sub-Council Agencies

- Amelia County Fire and EMS
- Amelia County Volunteer Fire Department \*
- Amelia Emergency Squad
- Blackstone Fire Department \*
- Buckingham County Department of Emergency Services
- Burkeville Volunteer Fire Department
- Charlotte County Fire & Rescue \*
- Charlotte County Volunteer Rescue Squad
- Crewe Volunteer Fire Department \*
- Cumberland Fire & EMS
- Farmville Volunteer Fire Department \*
- Fort Barfoot Fire and Emergency Services
- Hampden-Sydney Volunteer Fire Department \*
- Meherrin Volunteer Fire and Rescue
- Nottoway County Emergency Squad
- Prince Edward Volunteer Rescue Squad



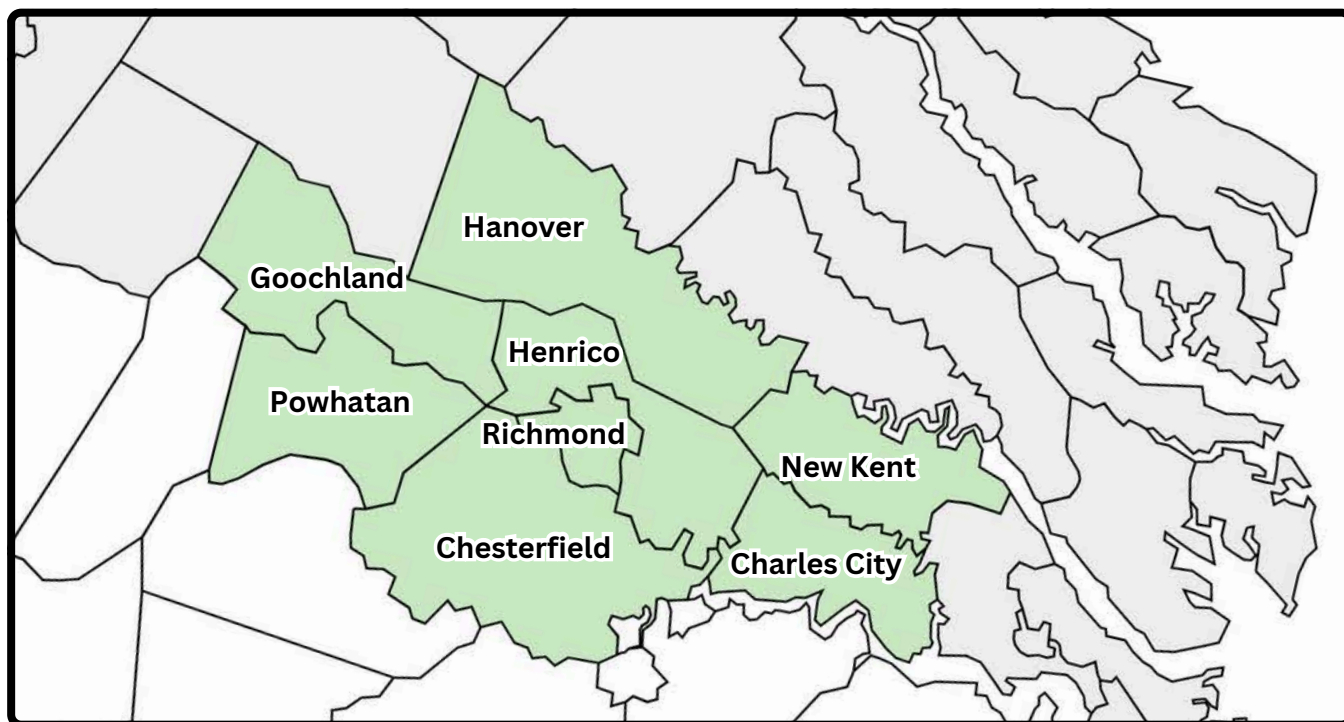
\* Non-transport     Federal    ‡ Operations within the region by entities based outside the region.



# Planning District 15

## Metro Richmond Sub-Council Agencies

- American Medical Response
- Ashland Volunteer Rescue Squad
- Bensley-Bermuda Vol. Rescue Squad
- Bon Secours Critical Care Transport
- Charles City Co. Fire & Emergency Services
- Charles City Volunteer Fire-EMS
- Chesterfield Fire and EMS
- City of Richmond Dept. of Fire & Emergency Services\*
- DLA Richmond Fire & Emergency Services †
- Delta Medical Transport, Inc.
- Delta Response Team ‡
- East Hanover Volunteer Rescue Squad
- Emergency Services Solutions, Inc. \*
- Emergency Training Systems, Inc.
- Ettrick-Matoaca Volunteer Rescue Squad
- Forest View Volunteer Rescue Squad
- Goochland Co. Dept. of Fire-Rescue
- H2H Emergency Services
- Hanover Fire and EMS
- Henrico County Division of Fire
- Kings Dominion
- Lakeside Volunteer Rescue Squad
- LifeCare Medical Transport ‡
- LifeEvac (Med-Trans Corporation)
- Manchester Volunteer Rescue Squad
- Metro Health EMS
- New Kent Fire - Rescue
- Philip Morris, USA \*
- Powhatan Fire and Rescue Department
- Royal Medical Transportation
- Richmond Ambulance Authority
- Richmond Int'l. Airport Fire Department \*
- Richmond Volunteer Rescue Squad
- Spruance Emergency Services
- Tuckahoe Volunteer Rescue Squad
- Vanguard Ambulance, LLC
- Virginia State Police – MedFlight I
- VA Urgent Emergent Medical Support\*
- Wegmans Food Markets, Inc.
- West Hanover Volunteer Rescue Squad

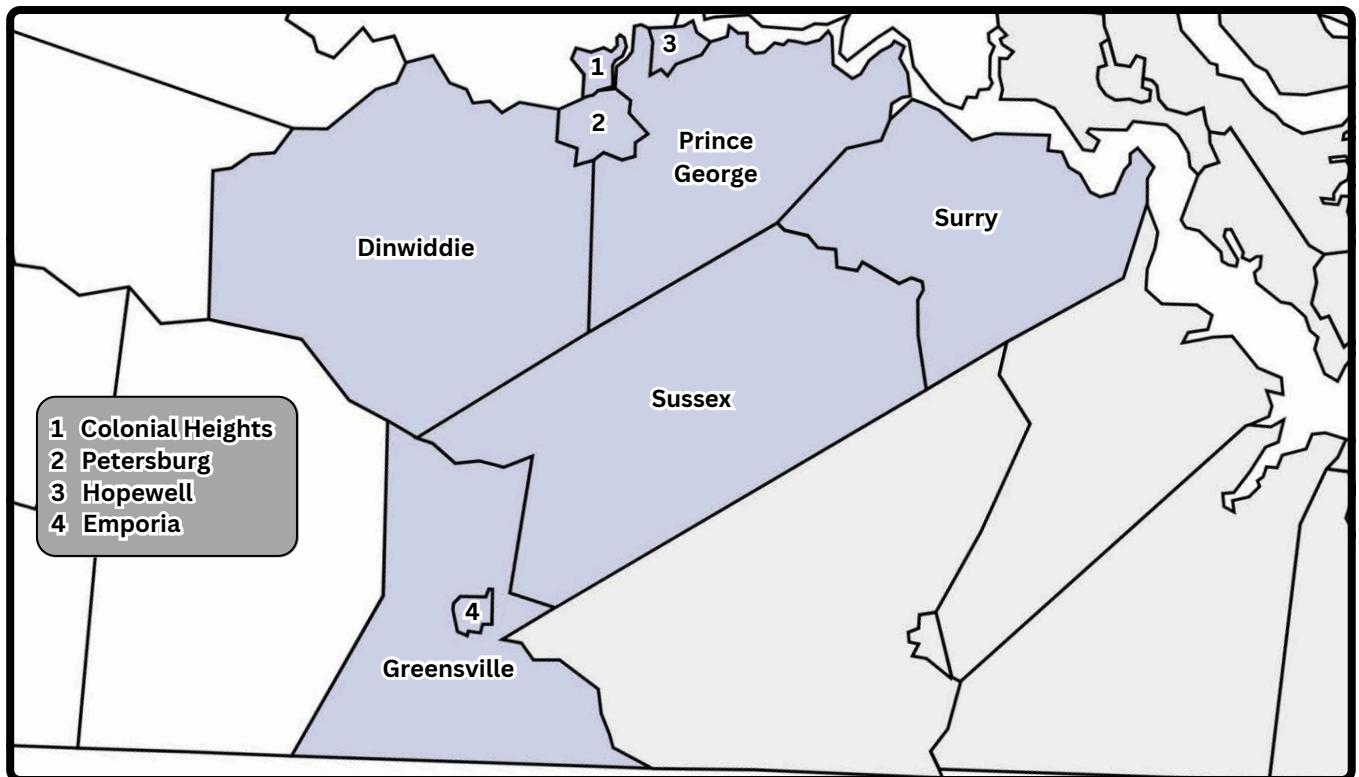


\* Non-transport † Federal ‡ Operations within the region by entities based outside the region.

# Planning District 19

## Crater Sub-Council Agencies

- Advansix - Hopewell
- Air Care Eagle (Rocky Mountain Holdings)
- Colonial Heights Fire/EMS & Emergency Management
- D19 Transportation Services, Inc.
- Dinwiddie County Fire and EMS
- Fort Gregg-Adams Fire and Emergency Services †
- Gerda
- Greenville Volunteer Rescue Squad
- Hopewell Fire and EMS
- Jarratt Volunteer Fire Department \*
- Lifestar Ambulance Service
- Petersburg Fire Department
- Prince George Fire and EMS
- Southside Virginia Emergency Crew
- Stony Creek Volunteer Rescue Squad
- Surry County Emergency Medical Services
- Surry Nuclear Power Station
- Sussex Fire & Rescue
- Waverly Rescue Squad



\* Non-transport † Federal ‡ Operations within the region by entities based outside the region.

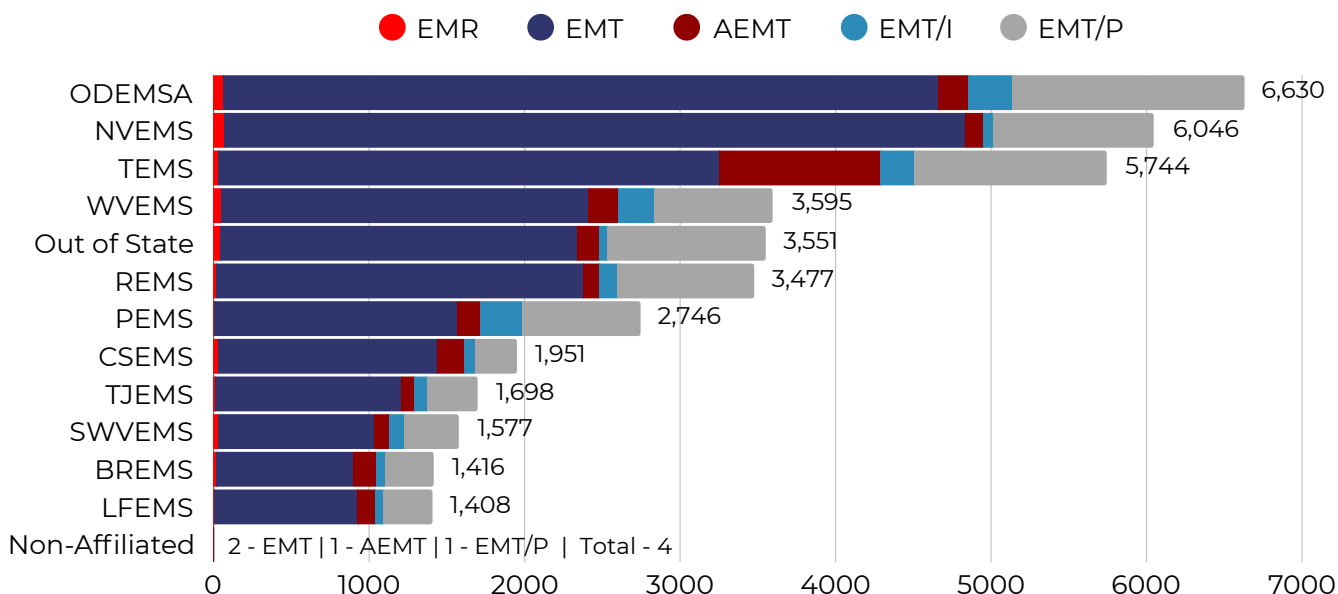
# Emergency Departments

			<b>PLANNING DISTRICT 13</b>
<b>Sentara Halifax Regional Hospital</b>			<b>VCU Health Community Memorial Hospital</b>
<b>PLANNING DISTRICT 14</b>			<b>Centra Southside Community Hospital</b>
<b>PLANNING DISTRICT 15</b>			<b>Bon Secours Chester Freestanding Emergency Center</b>
<b>Bon Secours Memorial Regional Medical Center</b>			<b>Bon Secours Richmond Community Hospital</b>
<b>Bon Secours Short Pump Emergency Center</b>			<b>Bon Secours St. Francis Medical Center</b>
<b>Bon Secours St. Mary's Hospital</b>			<b>Bon Secours Westchester Emergency Center</b>
<b>Children's Hospital of Richmond at VCU</b>			<b>HCA Chippenham Hospital</b>
<b>HCA Hanover Emergency Center</b>			<b>HCA Henrico Doctors' Hospital</b>
<b>HCA Johnston-Willis Hospital</b>			<b>HCA Parham Doctors' Hospital</b>
<b>HCA Retreat Doctors' Hospital</b>			<b>HCA Swift Creek Emergency Center</b>
<b>Richmond Veterans Administration Medical Center</b>			<b>VCU Health Emergency Center at New Kent</b>
<b>VCU Medical Center</b>			<b>PLANNING DISTRICT 19</b>
<b>Bon Secours Colonial Heights Emergency Care</b>			<b>Bon Secours Southern Virginia Medical Center</b>
<b>Bon Secours Southside Medical Center</b>			<b>HCA Prince George Emergency Room</b>
<b>HCA TriCities Hospital</b>			

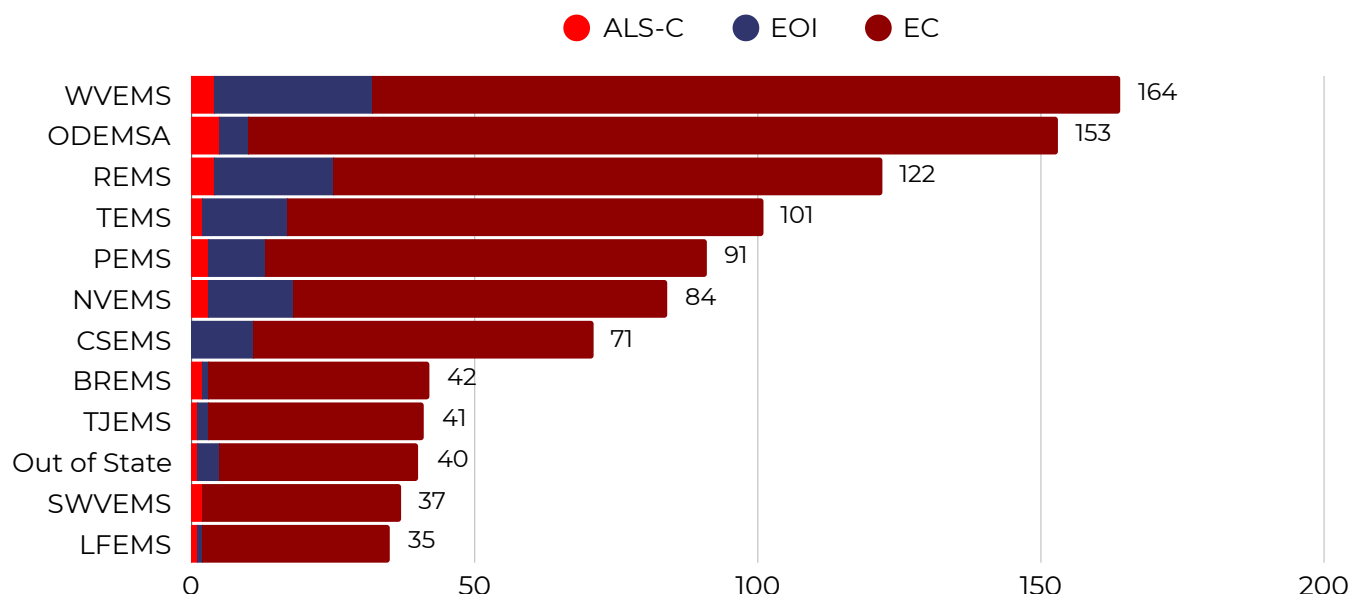
# State Providers & Educators

The accompanying stacked bar charts provide a detailed breakdown of EMS providers and EMS educators, categorized by certification/educator level and organized by regional council. This analysis is based on data sourced on January 2, 2025.

## Providers by Region



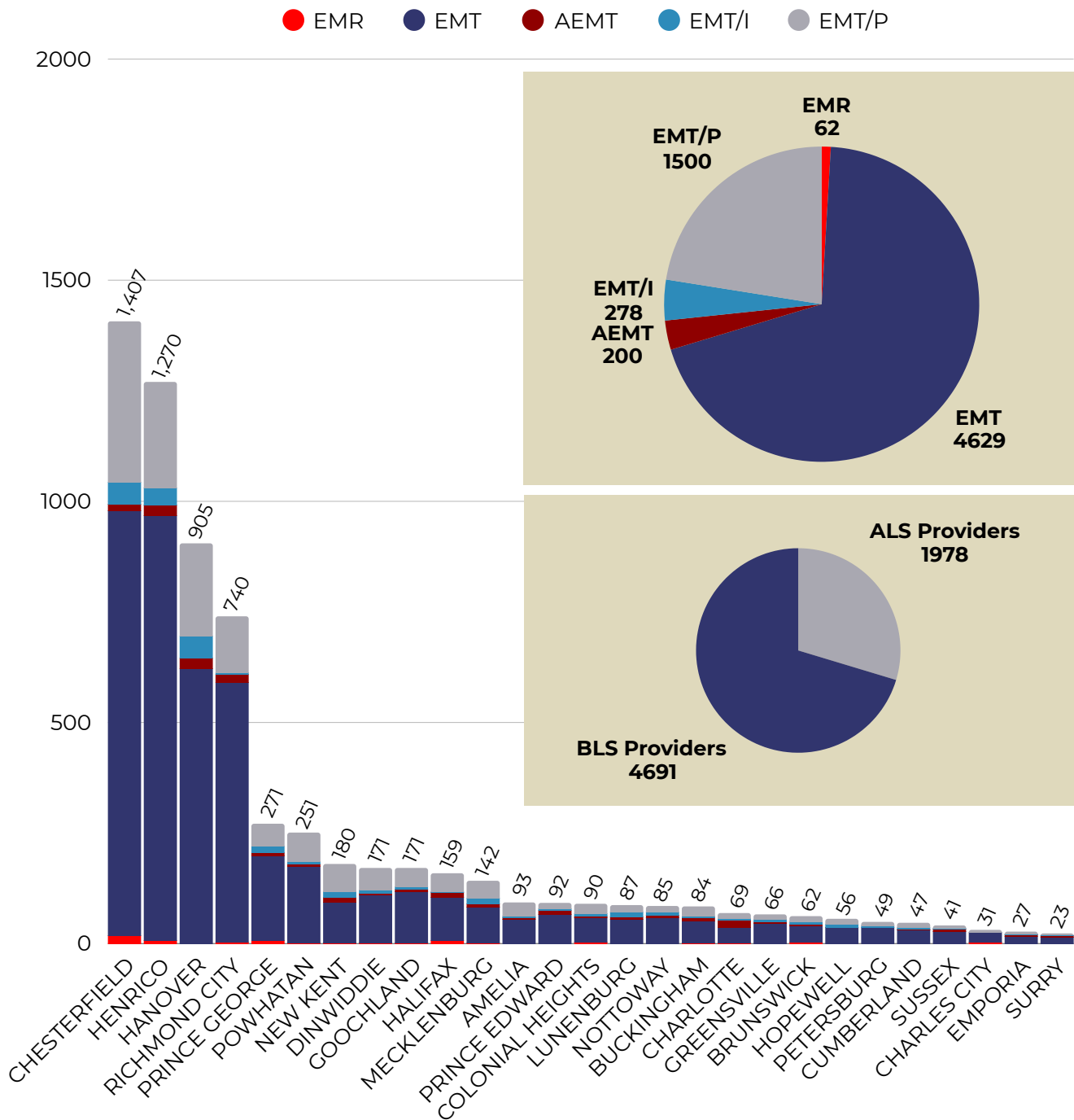
## Educators by Region





# Regional EMS Providers

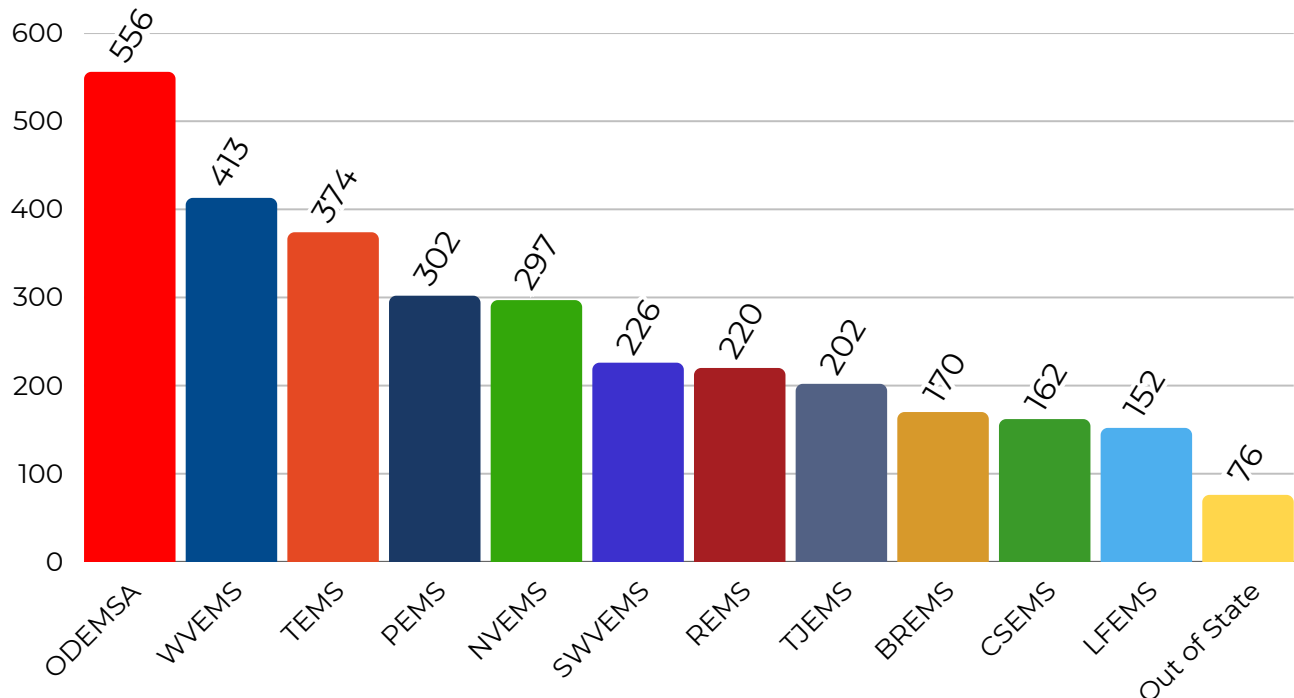
The stacked bar chart below delineates EMS providers within the region, categorizing them by certification level and organizing the data by locale as of January 2, 2025. Complementing the bar chart, pie charts further disaggregate the data, presenting a separate analysis of provider certifications and care levels at the regional level.



# State Continuing Education

The bar chart presented below furnishes an overview of the Emergency Medical Services (EMS) State Continuing Education (CE). It details the number of education programs offered, segmented by region, highlighting the regional distribution and availability of CE opportunities. This analysis is grounded on data collected up to January 2, 2025.

## Continuing Education by Region



## Deficits in State EMS Training Funding Accessibility

Since May 23, 2019, EMS educators across the Commonwealth have faced substantial challenges in accessing training funds from the Office of Emergency Medical Services (OEMS). On this date, OEMS implemented a significant policy change, entering into contracts exclusively with a limited group of EMS educators statewide. This decision effectively ended all Continuing Education (CE) funding for educators not included in the contract.

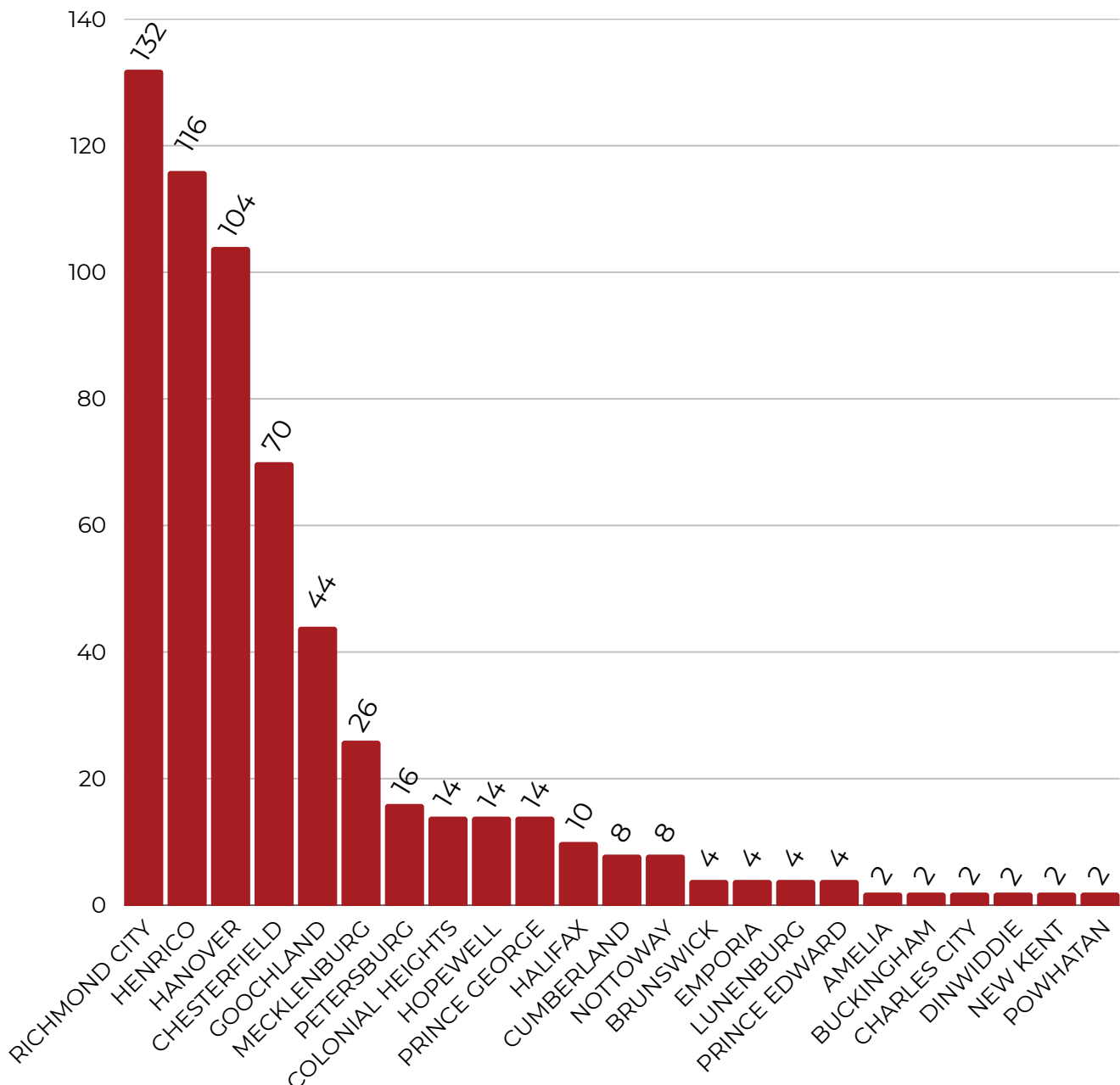
Additionally, due to a funding deficit from OEMS in FY2023, all initial EMS program scholarships were suspended, and CE programs previously supported through Four for Life state funding were discontinued without an alternative funding source provided. As of this report, these programs remain unfunded, with no timeline or updates from OEMS regarding the resumption of financial support. Consequently, CE has become an unfunded mandate, leaving the responsibility of funding to EMS councils, agencies, providers, and educators across the state.

This situation marks a significant shift in the financial framework for EMS education within the Commonwealth, as these state training funds are no longer accessible.

# Regional Continuing Education

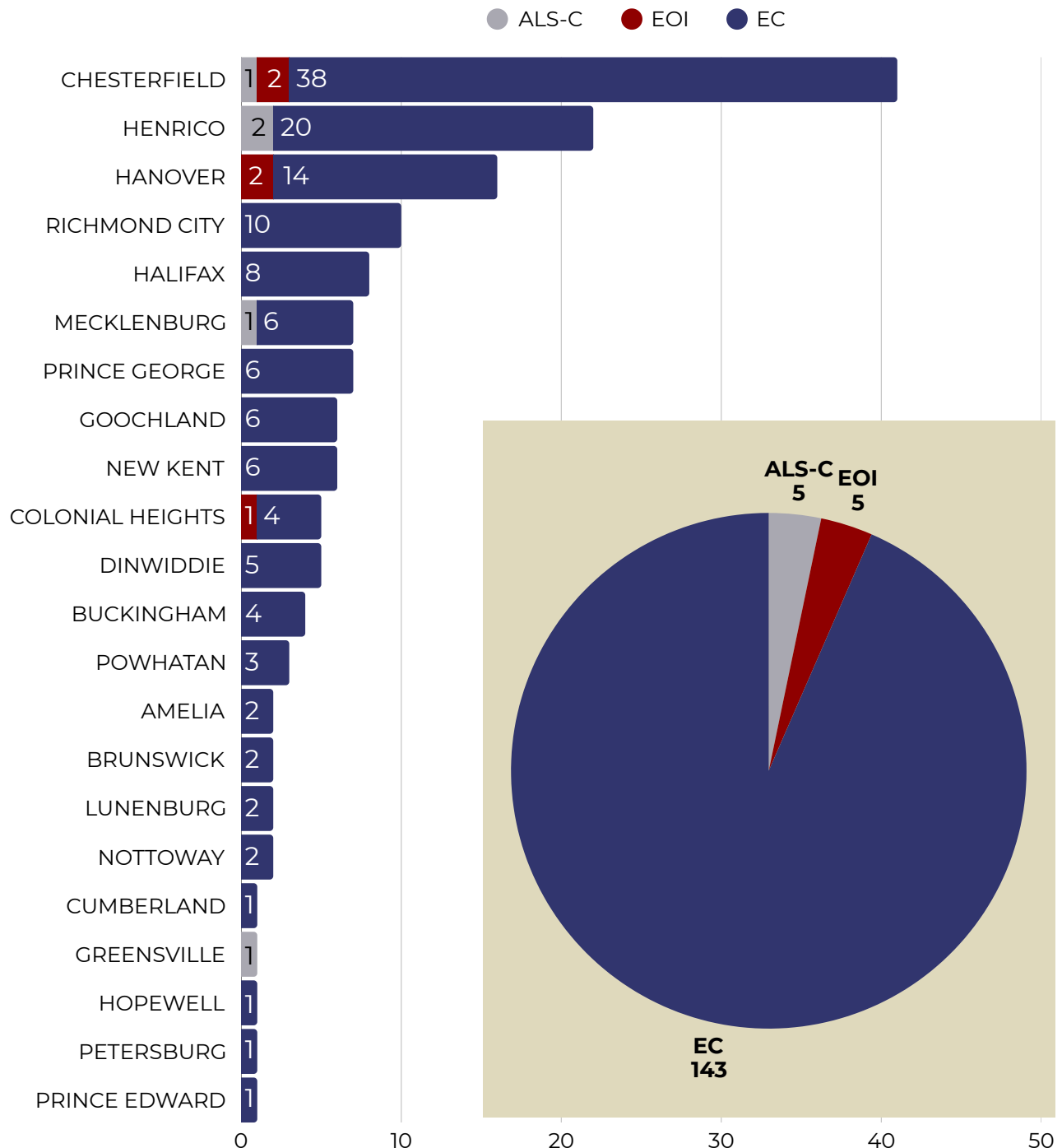
The bar chart presented below furnishes an overview of the Emergency Medical Services (EMS) Regional Continuing Education (CE). The bar chart delineates education programs based on the locality where each course was held, providing insights into the geographical accessibility of these educational sessions. This analysis is grounded on data collected up to January 2, 2025.

**Continuing Education by Locality**



# Regional EMS Educators

The bar chart below offers a detailed examination of the number of EMS Educators by level within the region, categorized according to the locale of residence. Accompanying pie charts provide additional insights, further delineating educator levels within the region. This comprehensive analysis is based on data collected as of January 2, 2025.

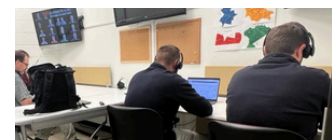


# Meetings and Training Facilitation

The ODEMSA Training and Education Center provides a state-of-the-art facility designed to support education and collaboration within the EMS community. This versatile space includes a classroom/meeting room, an Emergency Room simulator, an Ambulance simulator, a house simulator, office space, and breakout rooms. Offered at no cost, the center is specifically tailored for educational programs and business meetings, providing a dedicated location for enhancing skills, fostering collaboration, and hosting professional gatherings. In 2024, significant upgrades were made to the AV system, enhancing the functionality of displays throughout the center. A TV and DVD player were also added to the house simulator, creating an additional space for small meetings or training sessions.

**Throughout the year, ODEMSA facilitated numerous meetings and events, including:**

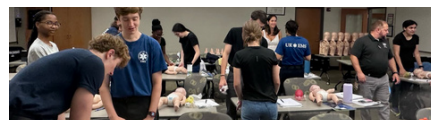
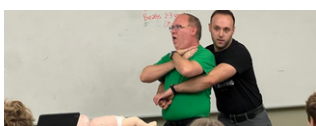
- Govonor's EMS Advisory Next Steps Workgroup Meetings (March, April, June)
- State PI Forum Meetings (January, May, July).
- OEMS Training and Certification Meetings (April, July, October).
- OEMS Medical Direction Meetings (April, July, October).
- OEMS OMD Update/Workshop (August)
- OEMS Educator Update (August)
- OEMS Emergency Ops COOP Training (January 2024):
  - Calming the Chaos: Unspoken Challenges of Communications and What's the COOP
- VCU LifeEvac meetings and training sessions (Quarterly and CE events in February, March, May, August, and November).
- Breakout sessions during the 2024 Emergency Management Alliance of Central Virginia Conference, engaging 40–50 participants per session.
- Henrico County CERT training sessions.
- H2H EMS COOP training sessions in September.





# State Testing and Education Programs

- Throughout 2024, ODEMSA conducted nine psychomotor testing sessions, offering essential opportunities for providers to achieve or renew their certifications. These sessions catered to individuals pursuing certification through Virginia's challenge and reentry processes, which require candidates to demonstrate practical competencies in line with state standards.
- Coordinated and taught an EMT program at the University of Richmond, enrolling 15 students, with 14 successfully completing the course.
- Taught an Advanced EMT program coordinated by VCU CTCCE, held at the ODEMSA Training Center, with 10 students enrolled and 10 successfully completing the course.
- Coordinated and taught an EMT program for the Powhatan Fire & Rescue Department, enrolling 21 students, with 15 successfully completing the course.
- Conducted 12 classes throughout the year, training a total of 49 participants, including EMT students and community members.

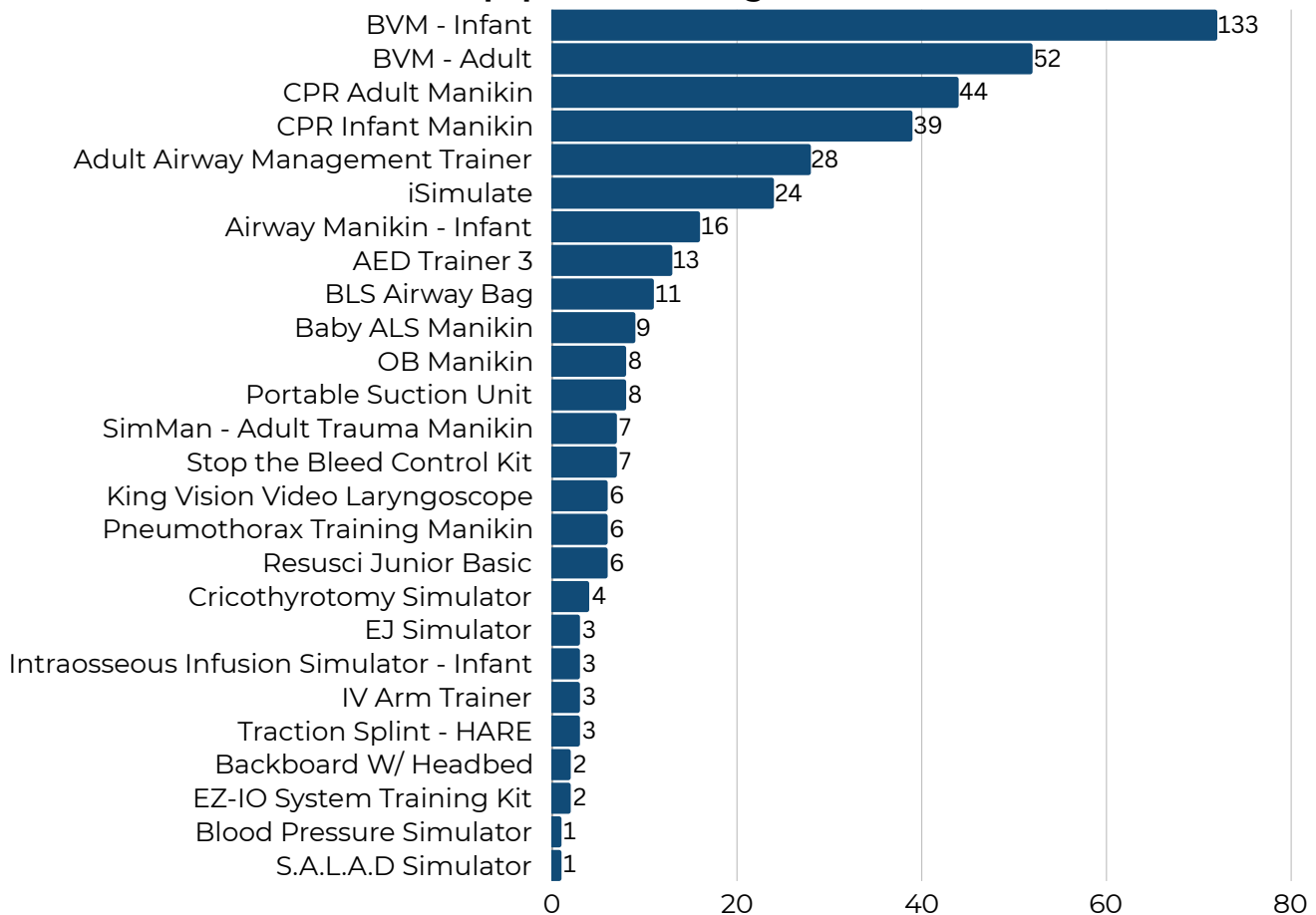


# Regional Lending Library Program

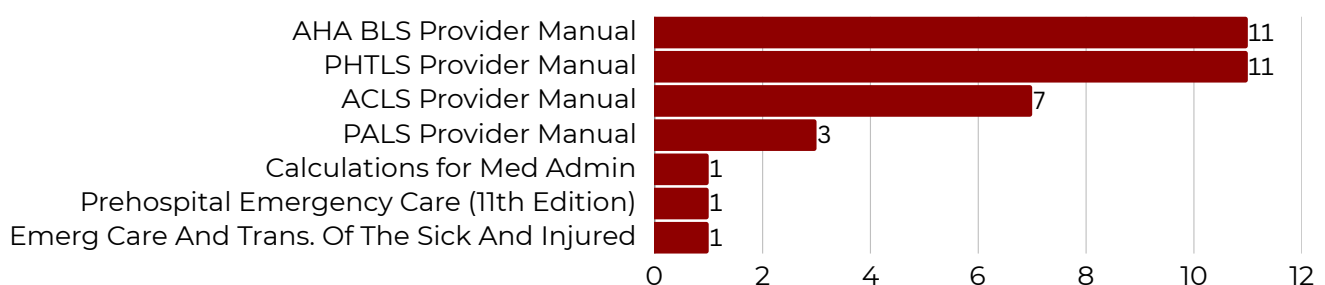
ODEMSA consistently provides EMS equipment and educational materials to various regional agencies and educators. It is important to note that this figure excludes the internal utilization of items for on-site classes or EMT programs taught by ODEMSA.

To explore the array of items available, interested parties are encouraged to visit the ODEMSA lending library at <https://odemsa.net/odemsa-lending-library-libib/>.

## Equipment Lending Totals



## Text Book Lending Totals



# Enhancing EMS Operations

In 2024, ODEMSA continued its commitment to supporting EMS providers and agencies through resource development, advocacy, operational improvements, and collaboration. By addressing emerging challenges and fostering partnerships, ODEMSA ensures that the regional EMS community has the tools, guidance, and infrastructure necessary to adapt and succeed in an evolving environment.

## **Key Initiatives in 2024:**

- Began to navigate the upcoming changes to the state EPCR system by working with the Western Virginia EMS Council and ESO to secure contract pricing to assist EMS agencies received discounted rates and ensuring a smooth transition.
- Published a white paper on EMS councils, providing valuable insights and recommendations.
- Created resources and worked directly with EMS agencies to assist them in navigating FDA/DEA processes.
- Disseminated critical information on emerging issues, such as the Baxter IV fluid shortage.

## **Operational Enhancements and Engagement:**

- Upgraded the AV system and installed cameras.
- Assisted OEMS with the inventory and tracking of symposium assets.
- Continued supporting the VA Regional EMS Medication Kit Transition, offering guidance and resources to assist agencies during the process.
- Sent regular updates to keep stakeholders informed and engaged on key developments within the region and commonwealth.
- Actively engaged with local Emergency Departments and EMS providers during EMS Week, strengthening vital relationships and fostering collaboration across the healthcare continuum

Through these initiatives and enhancements, ODEMSA reaffirms its dedication to serving as a trusted partner and advocate for EMS providers, agencies, and stakeholders across the region.

# 2023 Governor's EMS Award Winners Announced at the Governor's Mansion



On May 20, 2024, the Virginia Office of Emergency Medical Services and the Virginia Department of Health hosted the 2023 Governor's EMS Awards Ceremony at the Governor's Mansion, celebrating excellence and innovation in emergency medical services across the Commonwealth. This year, the Old Dominion EMS Alliance (ODEMSA) proudly recognizes several winners from the region for their outstanding contributions to EMS.

## 2023 ODEMSA Region Governor's EMS Award Winners:

- **Outstanding Contribution to Leadership in EMS**
  - Beverly G. Harris
    - *VCU Health System Critical Care Transport Network/LifeEvac*
- **Physician with Outstanding Contribution to EMS**
  - Benjamin D. Nicholson, M.D.,
    - *VCU Health Department of Emergency Medicine & LifeEvac*
- **Nurse with Outstanding Contribution to EMS**
  - Matthew J. Jensen, R.N.
    - *VCU Health System Critical Care Transport Network/LifeEvac*
- **Outstanding Contribution to EMS for Children**
  - Jennifer S. Farmer
    - *Lakeside Volunteer Rescue Squad*

These awards highlight the dedication and exceptional achievements of EMS professionals and organizations within the ODEMSA region. Their efforts not only elevate the standard of care but also contribute to the safety and well-being of communities across Virginia.



The logo features a large, stylized gold star at the top right, with a gold swoosh curving from the left towards it. Below the swoosh is the EMS logo, which consists of the letters 'EMS' in red and black, with a black caduceus symbol integrated into the 'S'. To the right of the EMS logo, the text 'OLD DOMINION EMS ALLIANCE' is written in a bold, black, sans-serif font. Below this, '2024 REGIONAL EMS AWARDS' is written in a similar font. A red ECG line graphic is positioned to the right of the text.

## OLD DOMINION EMS ALLIANCE 2024 REGIONAL EMS AWARDS



The Old Dominion EMS Alliance (ODEMSA) proudly celebrated the exceptional achievements of individuals and organizations within the EMS community during the 2024 Regional EMS Awards ceremony, held on December 19, 2024, at the ODEMSA Conference and Education Center in Henrico County. The event highlighted the extraordinary dedication of award recipients, whose efforts continue to shape and advance emergency medical services across the region.

This year's ceremony brought the EMS community together in person for the first time since the 2019 EMS Awards. It featured inspiring stories and tributes to each honoree. The event reflected the theme of collaboration, innovation, and leadership, showcasing the impactful work being done across various EMS sectors.

"We are honored to recognize these remarkable individuals and organizations whose dedication, innovation, and leadership are pivotal to the success of EMS in our region," said Heidi Hooker, Executive Director of ODEMSA. "Their tireless efforts and commitment to excellence ensure that our communities receive the highest quality emergency medical care."



# 2024 Regional Award Winners

## Excellence in EMS

**Dawn Titmus**

Dinwiddie County Fire & EMS



## Nurse with Outstanding Contribution to EMS

**Monica McGee**

VCU LifeEvac



## Innovation Excellence in EMS

**Caroline Juran**

Virginia Board of Pharmacy



## Outstanding EMS Leadership

**Dempsey Whitt**

VCU LifeEvac



## Outstanding EMS Agency

H2H Emergency Services



## Outstanding EMS Prehospital Provider

**Jeremy Cummings**

H2H Emergency Services / Lakeside Vol. Rescue Squad



## Outstanding Prehospital Educator

**Amanda L. Danahy**

Chesterfield Fire and EMS



## Outstanding Contribution to EMS Health and Safety

Richmond Ambulance Authority



# Summary of Protocol Revisions

## Section 1: Introduction

- 1-1 Purpose and Use
  - Revised levels of certification to match OEMS Rules and Regulations.
- 1-2 Acknowledgements
  - Revised acknowledgments.
- 1-3 Academic Acknowledgements
  - Added a thank-you note.
- 1-4 Board of Directors and Faculty
  - Updated personnel.
- 1-5 Regional Skills
  - Renamed "Regional ALS Skills."
  - Recognized VA Scope of Practice documents.
  - Updated medication route and skills tables.
  - Added specific medications and clarified medication administration rules.

## Section 2: Adult Cardiovascular Injuries

- 2.1 Medical – Chest Pain (Cardiac Suspected)
  - Adjusted nitroglycerin protocols and clarified usage.
  - Added pearls for prescribing and monitoring nitroglycerin.
- 2.2 STEMI (ST-Elevation Myocardial Infarction)
  - Updated 2020 AHA chart and protocols for nitroglycerin use.
  - Clarified transport guidelines and prescription nitroglycerin rules.
- 2.6-2.10 Various Cardiac Arrest Protocols
  - Incorporated AHA circular charts.
  - Adjusted shock administration and ECMO patient selection criteria.

## Section 3: Adult Medical Emergencies

- 3-1 Medical Assessment
  - Added exsanguination to assessments.
  - Adjusted language for privacy and clarity in evaluation.
  - Included secondary assessment updates, such as AEIO-TIPS and psyche/social components.

## Summary of Protocol Revisions

- 3-5 Stroke
  - Replaced FAST stroke scale with BEFAST.
  - Integrated VAN testing into hospital notifications.
- 3-12 Seizures
  - Aligned midazolam dosages with national guidelines.
  - Differentiated administration methods and AEMT responsibilities.
- 3-16 Difficult Airway
  - Added historical and capnography monitoring to protocols.
  - Included the LEMON assessment chart.

### Section 4: Adult Trauma Emergencies

- 4-1 Trauma Patient Assessment
  - Introduced new triage flowcharts.
  - Added language for pain management and ongoing assessment.
- 4-8 Sexual Assault
  - Enhanced screening for strangulation.
  - Provided new guidance for handling evidence and human trafficking indicators.
- 4-9 Neglect or Abuse Suspected
  - Adjusted language to align with VA Code definitions.
  - Highlighted mandatory reporting guidelines for aged or incapacitated adults.

### Section 9: Pediatric Medical Emergencies

- 9-1 Pediatric Medical Assessment
  - Updated guidelines for airway, circulation, and exposure assessments.
  - Introduced detailed transportation and vital sign protocols.

### Section 13: Medication Reference

- 13-11 Diazepam
  - Adjusted seizure dosage to national guidelines.
- 13-28 Midazolam
  - Revised IN and IM dosing.
  - Added IO as an administration route.

# Leveraging Technology for Better Workflow

ODEMSA continues to expand its use of Monday.com boards to optimize organizational workflows and improve overall efficiency. These boards have become a cornerstone for managing various aspects of our operations, including:

- Classroom and Vehicle Scheduling: Ensuring efficient utilization of ODEMSA resources.
- Project Collaboration: Assigning tasks and promoting teamwork across projects.
- Award Nomination Management: Streamlining the tracking and processing of submissions.
- CPR Class Coordination: Simplifying scheduling and process management.
- Pharmacy Supply Requests: Overseeing orders and tracking the distribution and turnaround of regional medication kits.
- Task Management: Maintaining individual and organizational to-do lists to ensure accountability.

To further enhance agency engagement, new Monday.com boards have been introduced to centralize agency contact information and track interactions. This innovation allows ODEMSA staff to easily access details about each agency, record points of contact, and document communication history. This feature has been particularly valuable during the EMS Drug Box Transition, streamlining agency communications and ensuring a smooth process over the past year.

The integration of Monday.com reflects ODEMSA's commitment to leveraging cutting-edge technology to foster efficiency, improve communication, and support effective project management. By continuing to innovate and adapt, ODEMSA remains dedicated to enhancing its services and supporting the EMS community.



# Regional Connectivity

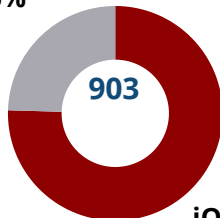
The ODEMSA Apps serve as a comprehensive platform providing EMS providers with access to essential regional information, including protocols, educational opportunities, meeting schedules, regional documents, and additional resources. This service allows ODEMSA to disseminate notifications to all registered users across the region efficiently. The organization remains committed to continually enhancing the app, ensuring an optimal user experience for all providers within the Region. Available for download on both the Apple App Store and Google Play Store, the mobile app is provided free of charge.

## Monthly Downloads

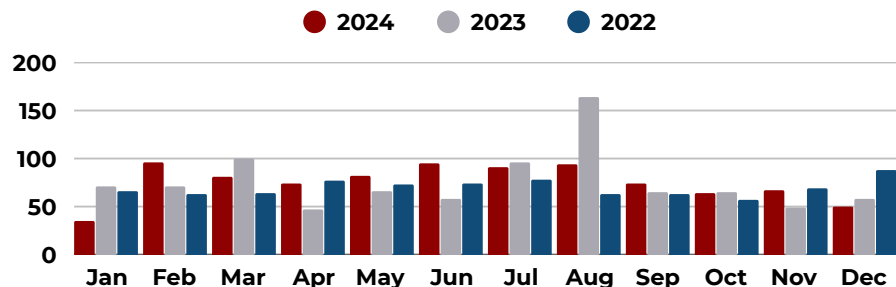
Following the removal of the public-facing VHASS dashboard in September 2021, a noticeable decline in overall download figures occurred. By 2024, download rates have shown signs of stabilization. The initial decline began in September 2021, when the app was removed from the Google Play Store due to changes in their terms of service, and downloads did not recover during that calendar year. However, it is anticipated that download rates will return to the stabilized levels observed in early 2024.

### Downloads

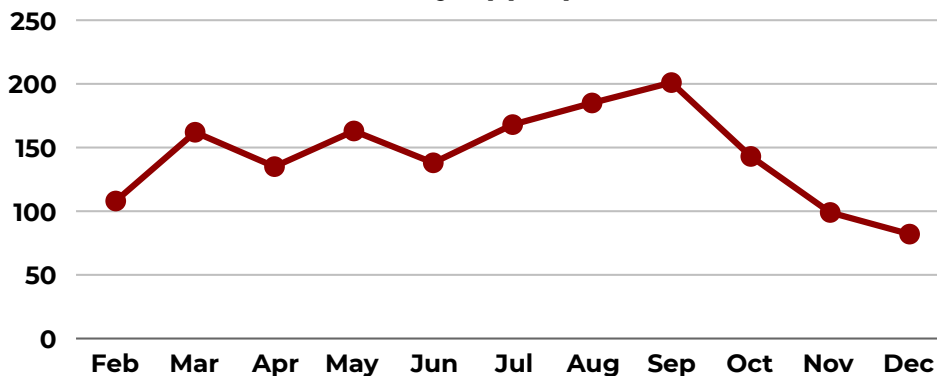
Android %  
24.5%



iOS %  
75.5%

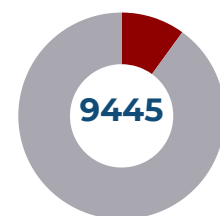


### Monthly App Opens



### Active Users

New %  
10%



Old %  
90%



# Streamlining EMS Patient Follow-Ups

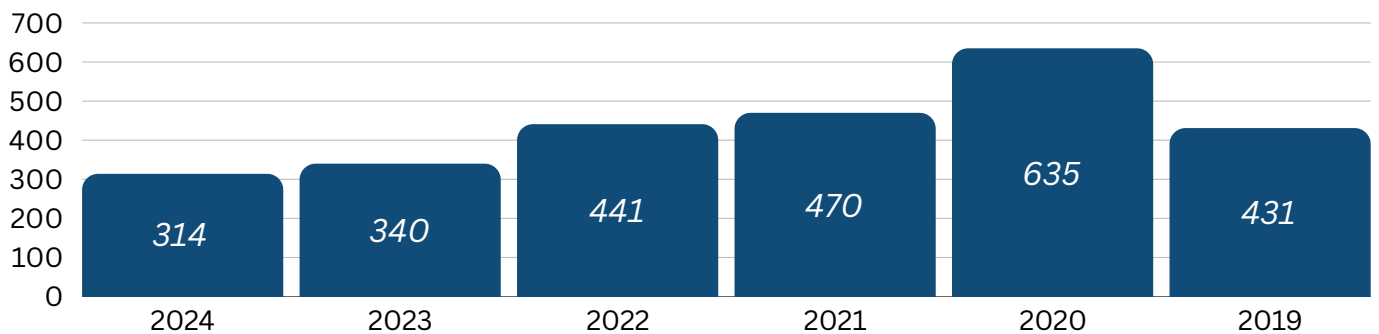
Launched in 2019, the ODEMSA EMS Patient Follow-Up Program revolutionized how EMS providers request patient follow-ups. Initially, hospitals operated under differing procedures for follow-up requests.

In 2024, a noticeable decrease in follow-up requests was observed, which appears to be linked to a grouping of facilities south of the James River in the Metro Richmond area, with multiple campuses encompassing trauma, burn, and stroke designations.

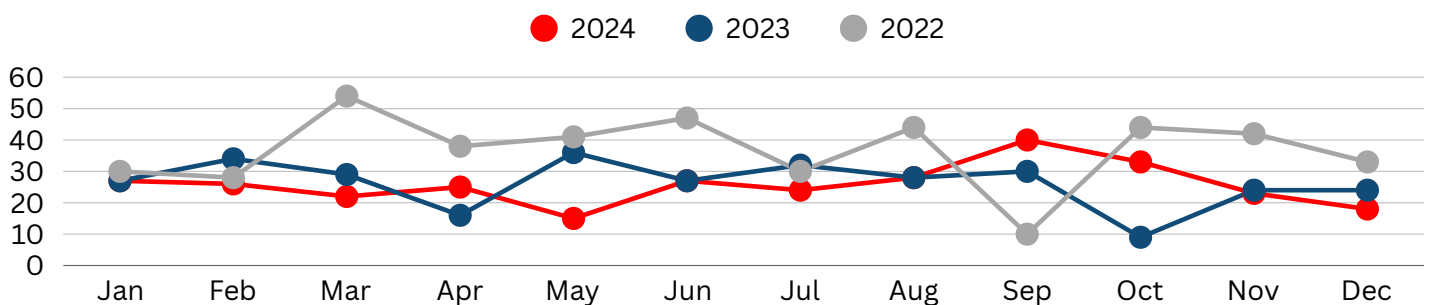
Challenges in consistent responses to EMS providers may have discouraged follow-up requests when patients were transported to other facilities. While the system temporarily allows email notifications, follow-up requests require assigned individuals to accept their invitations to the monday.com board to maintain active notifications. Despite multiple reminders and efforts to assist with the process, ensuring all staff complete the necessary steps has proven challenging.

We remain dedicated to overcoming these obstacles and improving the follow-up process for both facilities and EMS providers. Collaboration and open communication are key, and we look forward to working together to enhance efficiency, strengthen partnerships, and support the vital work of our healthcare and EMS communities.

**Total Follow-Up Requests by Year**



**Total Follow-Up Requests by Month**



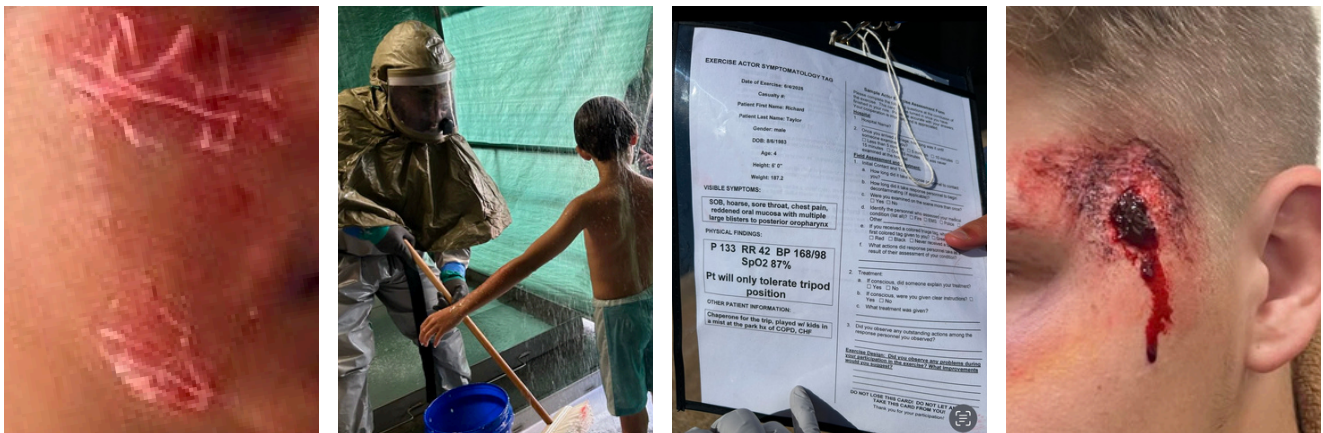
# Moulage and Emergency Preparedness

ODEMSA proudly supports EMS agencies, hospital systems, and other organizations in their efforts to enhance emergency preparedness through realistic and effective training. Our team provides professional moulage services for mass casualty incident (MCI) simulations, assists with exercise planning and evaluation, and can assist in the development of patient cards to ensure comprehensive training scenarios. If your organization is interested in partnering with ODEMSA for an upcoming MCI training event, we encourage you to contact us as early as possible to allow for proper planning and resource coordination.

## In 2024, ODEMSA contributed to several significant training events:

- HCA Event (June 2024):
  - Provided moulage services for a simulation held at Henrico Doctors' Parham and Retreat campuses, preparing approximately 25 realistic patients.
- VCU MCI Drill (July 2024):
  - Assisted with moulage for a mass casualty incident (MCI) drill at the VCU Student Commons, creating scenarios for approximately 25 patients.
- Active Shooter MCI Drill (October 2024):
  - Supported a multi-day active shooter MCI drill, providing moulage for 42 patients over three days.

ODEMSA remains committed to strengthening regional preparedness and supporting organizations in delivering high-quality, impactful training events.



# Regional Peer Support Team



## TEAM OVERVIEW

### ACTIVATIONS

6



### PRESENTATIONS

2



### MEMBERS

10



### LIVES TOUCHED

73

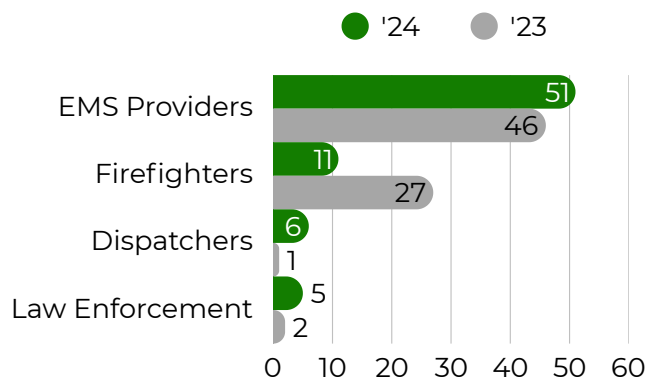


The ODEMSA Peer Support Team, consisting of dedicated and trained volunteers, plays a crucial role in alleviating the stress and trauma experienced by first responder personnel engaged in serving our communities.

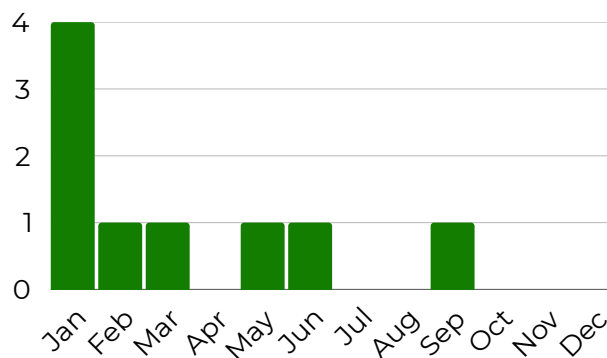
Throughout 2024, the ODEMSA Peer Support Team responded to six activations, providing vital interventions in response to incidents involving deaths or other highly stressful situations.

The commitment of ODEMSA's team members extends beyond individual interventions, as they actively pursue the establishment of a Regional Peer Support Coalition. This collaborative effort involves engaging with Law Enforcement, Fire, and EMS agencies across the region, fostering a unified approach to peer support. Furthermore, the team is proactively reaching out to organizations interested in or currently in the process of building their own peer support teams. This outreach initiative reflects the team's dedication to promoting mental health and well-being not only within their own organization but also within the broader first responder community.

## Lives Touched



## Activations Per Month



For more information on the Peer Support Team visit:

[odemsa.net/help](https://odemsa.net/help)

The ODEMSA Peer Support Team is available 24/7 and can be activated through the:

**Virginia Emergency Operations Center**  
**(804) 674-2400 or 1-800 468-8892**



# OLD DOMINION EMS ALLIANCE

SERVING PLANNING DISTRICTS 13, 14, 15, & 19



# Financial Report

Fiscal Year

# 2024

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July 1, 2023 – June 30, 2024







# Statement of Financial Condition

As of June 30, 2024

## Assets

Cash and Cash Equivalents	\$	263,953
Accounts Receivable	\$	230,570
Prepaid Expenses and Other Current Assets	\$	1,203
<b>Total Current Assets</b>		<b>\$ 495,726</b>
Property and Equipment, Net	\$	46,301
Other Assets	\$	3,099
<b>Total Assets</b>		<b>\$ 545,126</b>

## Liabilities & Net Assets

Accounts Payable	\$	25,696
Accrued Expenses	\$	64,608
Other Current Liabilities	\$	0
<b>Total Current Liabilities</b>		<b>\$ 90,304</b>

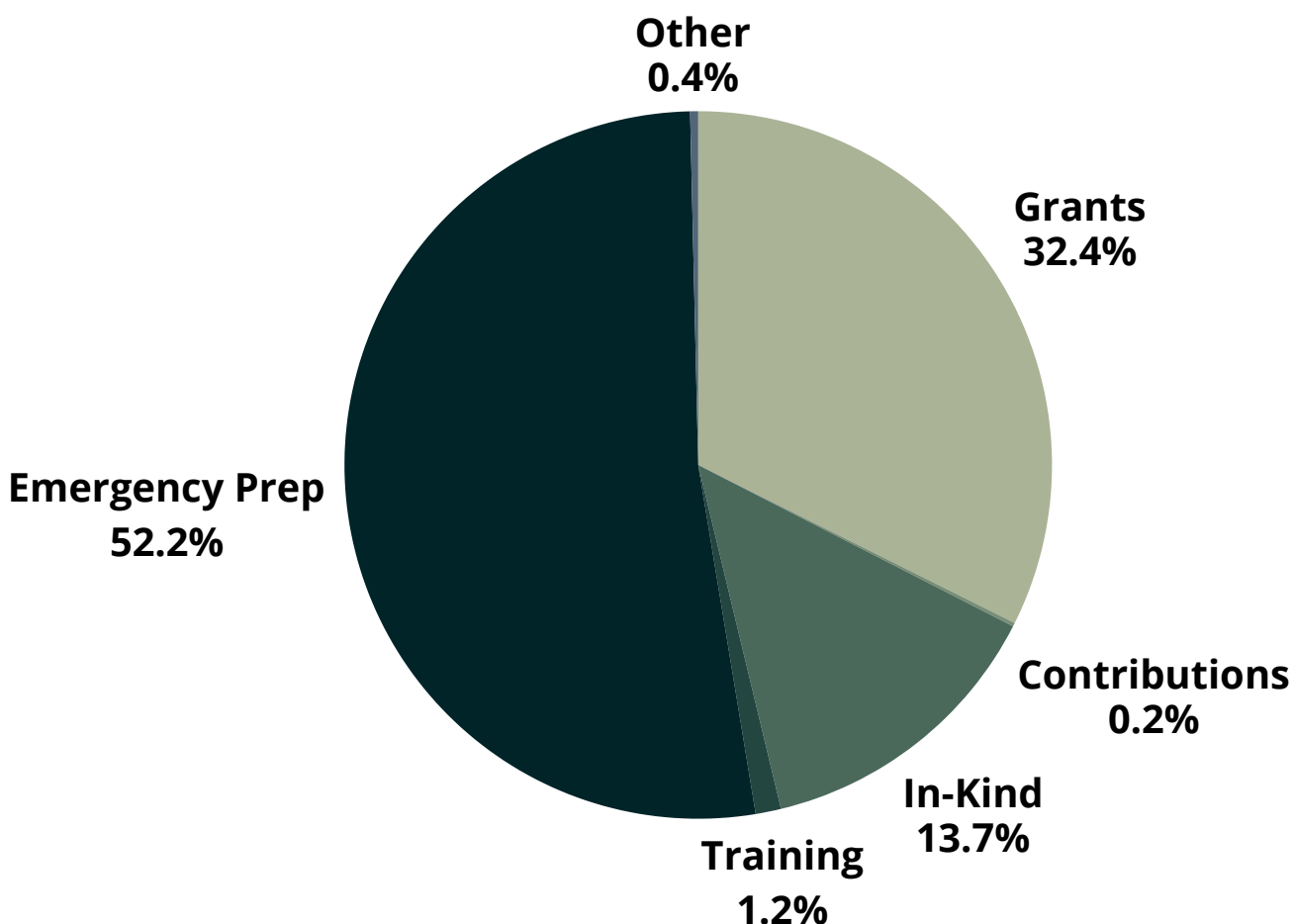
## Net Assets

Net assets without donor restrictions	\$	438,070
Net assets with self-imposed restrictions	\$	13,653
Net assets with donor restrictions	\$	3,099
<b>Total Net Assets</b>		<b>\$ 454,822</b>
<b>Total Liabilities &amp; Net Assets</b>		<b>\$ 545,126</b>

# Statement of Operating Activities

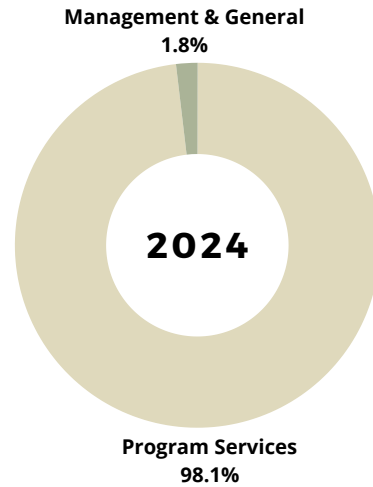
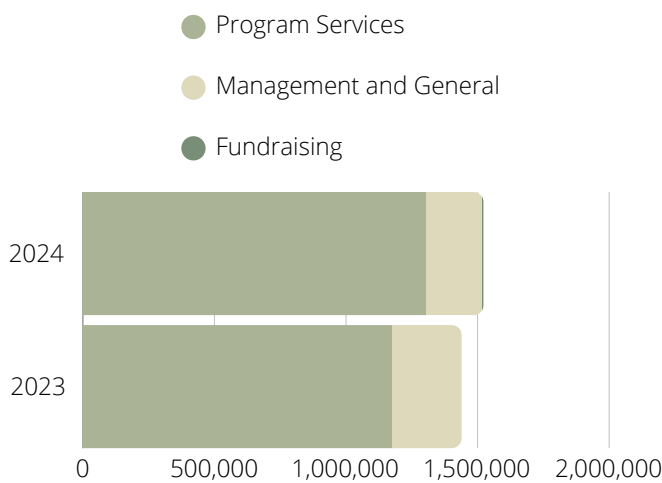
## Revenue & Support

	2024	2023
Grants	\$ 492,415	\$ 529,734
Contributions	\$ 2,500	\$ 2,500
In-Kind Contributions	\$ 208,404	\$ 202,258
Training Income	\$ 17,655	\$ 13,102
Emergency Preparedness	\$ 794,475	\$ 725,905
Other Income	\$ 5,587	\$ 84,688
<b>Total Revenue &amp; Support</b>	<b>\$ 1,521,036</b>	<b>\$ 1,558,187</b>



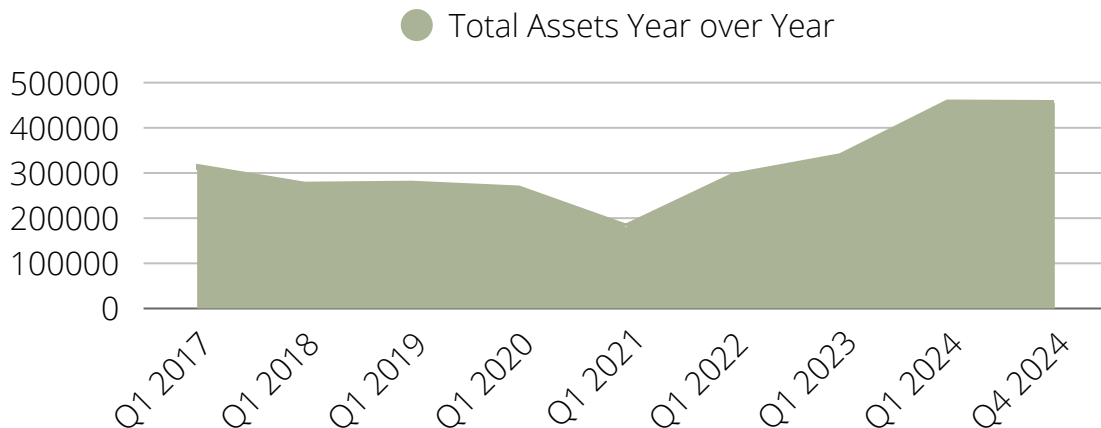
## Expenses

	2024	2023
Program Services	\$ 1,306,478	\$ 1,175,691
Management and General	\$ 212,268	\$ 263,617
Fundraising	\$ 3,480	\$ 0
<b>Total Expenses</b>	<b>\$ 1,522,226</b>	<b>\$ 1,439,308</b>



## Change in Net Assets

	2024	2023
Net Assets Beginning of Year	\$ 456,012	\$ 337,133
Net Assets End of Year	\$ 454,822	\$ 456,012
<b>Total Change</b>	<b>\$ (1,190)</b>	<b>\$ 118,879</b>











# OLD DOMINION EMS ALLIANCE

SERVING PLANNING DISTRICTS 13, 14, 15, & 19

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Henrico, VA 23294

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Facsimile: (804) 560-0909  
[odemsa.net](http://odemsa.net)  
[odemsa@vaems.org](mailto:odemsa@vaems.org)

AN INTEGRAL PART OF VIRGINIA'S COMPREHENSIVE  
EMS SYSTEM SERVING TO ASSESS, IDENTIFY,  
COORDINATE, PLAN AND IMPLEMENT AN EFFECTIVE  
AND EFFICIENT REGIONAL EMS SYSTEM.